

Centre for Development of Advanced Computing (C-DAC)

A scientific society of Department of Electronics & Information Technology
under Ministry of Communications & IT, Government of India

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March 01, 2015

Tender Document

For

**Comprehensive Annual Maintenance Contract for
Maintenance of Desktops/Servers/Laptops/Printer etc.**

Tender No.: CDACD/Hardware-Cbse/14-15/05

Last date for submission of bids: March 20, 2015 up to 1500 Hrs.

Opening of technical bids: March 20, 2015 at 1530 Hrs.

The Tender Document can be downloaded from www.cdac.in

SECTION I: GENERAL TERMS & CONDITIONS

1. Centre for Development of Advanced Computing (CDAC) is a Scientific Society of Department of Electronics & Information Technology (DeitY) invites sealed bids from eligible bidders for Comprehensive Maintenance Contract of Desktops/laptops/Server/Printers etc.
2. Period of AMC One year, which can be further extended.
3. Vendors should be registered with appropriate authority.
4. Company/firm should have experience of atleast five years.
5. The company should have well established workshop with sufficient & experienced engineers.
6. The response time of the complain shall be one day except Saturday/Sunday/Holidays.
7. The firm should have sufficient stocks of the spares for replacement.
8. Payment will be made quarterly after verification of service by the System Administrator of C-DAC.
9. Penalty will be imposed @ 1% with a maximum 5% per week if the down time is not maintained as mentioned at V above.
10. The Vendor should have ISO Certification (preferably) for service & maintenance.
11. The price quoted shall be considered firm and no price escalation will be permitted.
12. Taxes and Duties: The basic prices and applicable taxes should be mentioned separately. The exact amount/ rate of taxes applicable, as on the date of quoting must be mentioned. No concessional tax form (C/D) will be given by CDAC
13. Jurisdiction: The disputes, legal matters, court matters, if any shall be subject to Delhi jurisdiction only.
14. Force Majeure: CDAC may consider relaxing the penalty and delivery requirements, as specified in this document, if and to the extent that, the delay in performance or other failure to perform its obligations under the contract is the result of an Force Majeure. Force Majeure is defined as an event of effect that cannot reasonably be anticipated such as acts of God (like earthquakes, floods, storms etc.), acts of states / state agencies, the direct and indirect consequences of wars (declared or undeclared), hostilities, national emergencies, civil commotion and strikes at successful Bidder's premises or any other act beyond control of the bidder.
15. Arbitration: All disputes/claims of any kind arising out of supply, commissioning, acceptance, warranty maintenance etc under this Contract, shall be referred by either party (CDAC or the bidder) after issuance of 30 days notice in writing to the other party clearly mentioning the nature of dispute to the Sole Arbitrator appointed by CDAC. The venue for arbitration shall be specified in the Work Order/agreement. The arbitration proceedings shall be conducting in English and as per the provisions of Indian Arbitration and Conciliation Act, 1996. The decision of the Arbitrator shall be final and binding on both the parties.
16. Indemnity: Selected bidder shall save and indemnify and hold harmless CDAC from any third party Government claims, losses, and penalties, if any, arising in connection with this contract.

SECTION II – Bill of Materials

SL. No.	Items Description	Qty	Rate per	Amount
	DESKTOPS			
1.	IBM desktops Model MOZ with Speakers and mike P-IV, RAM 1.5 GB, HDD 80 GB	02		
2.	Desktop IBM/Lenova P-IV, 3.0 Ghz, RAM 512 HDD – 80 GB	04		
3.	Compaq P-IV DX-6120 with 17”m monitor, web camera, head phone P-IV, 3.0 Ghz, RAM 512 HDD–80 GB	01		
4.	Desktop HP DX 2280 (P-IV)	01		
5.	HCL Desktops P-IV With 17” TFT One Desktop HP DC-7700	06 01		
6.	Assembled PC :Intel DG 35 EC N/B, Intel Core 2 duo CPU @ 2.4 GHz, transcend 2 GB DDK2 RAM, Seagate 360 Gb HDD, SATA DVD ROM Drive Sony, NVIDIA 8400GS PCI Express Graphics Card, KM-81 Mercury Cabinet, 400 W Zebronic SMPS, 17” LCD Monitor, MS Keyboard with Mouse, Windows XP Professional i. S/N QAF075140188 ii.S/N QAF075146780 iii. NA iv. S/N BTEC827000QS	04		
7.	Model: Dell Optiplex 78 Processor: Intel Core 2 Quad CPU Q9550 2.83 Ghz,Memory 4GB DDR3 1066MHz,250 GB HDD,1 DVD Muti Recorder,N/w card, KB,Optical mouse Monitor: Dell 21 inch S/N : 1GMK6BS S/N : HFMK6BS S/N : JFMK6BS	03		
8.	HP Pro Intel core 2duo E7500 2.93GHz, 2 GB RAM, 300 GB HDD, N/w ard,KB,Optical mouse 17” LCD monitor	01		
	PRINTERS			
9.	HP laserjet 3392	01		

10.	HP Printer 9050 Laserjet PCL 5	01		
11.	HP Inkjet Printer 2050 S/N CNIB83P340	01		
12.	HP Laserjet Printer 1007	01		
13.	Canon Multifunction Printer- Scanner-Copier Model : Canon IR1024F	01		
14.	HP Color Laserjet printer 2025 S/N : CNHS906279	01		
	NETWORK EQUIPMENTS			
15.	Switch 3 COM 24 Ports 10/100Mbps	03		
	LAPTOPS			
16.	Laptop Compaq CQ 6010	05		
17.	Laptop Sony VGNSR56GG/B S/N i. 27504574 7003169 ii. 27504574 7003542	02		
18.	Laptop :Dell Precision M4500 Intel Core -i-620M Processor, Hard Disk 500GB, RAM 4GB, N/w card, KB, Optical mouse, Monitor 15.6" S/N : 2RJDVM1	01		
	SERVER			
19.	HP Proliant server ML110 160 GB HDD, 2.5GB RAM, N/w card, KB. Mouse, S/N : INI7120K7T	01		
20.	Dell Power Edge T410 Server, Intel Core -i-620M Processor, Hard Disk 500GB, RAM 4GB, N/w card , KB, Optical mouse, Monitor 15.6" Screen S/N : DHKR62S	01		
	Total			