

RFP No.: CDACP/Safe City/ISP/2021/326, dated: 04th Feb2021

Post corrigendum queries clarifications

Sr. No	Chapter No	Clause / Page	Clause / Content in RFP	Amended in corrigendum	Suggestive input / Clarification	CDAC Response
1.	Chapter 2	Clause 2.1.3(g)	The bidder should have Class "A / B" ISP License for providing Internet and NLD License for MPLS Services. Valid License copy to be submitted."	NA	As per Corrigendum & under clause 2.1.3(f) - "The Internet Service Provider (ISP) should have Unified Access Service License (UASL)/ Unified Service License (USL)/ Unified License (UL) in their name. The Copy of UASL / USL / UL should be enclosed with the bid" will be eligible. Confirmation Requested: Since USL and UL category were added to the clause, USL / UL – ISP's can provide MPLS bandwidth for which NLD license would not be mandatory.	Kindly provide relevant documents showing compliance with prequalification criteria mentioned in Clause 2.1.3(g).



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No		RFP	corrigendum	Clarification	
2.	No Chapter 7	Annexure – 11, Integrity Pact, clause 9.3	If the Contractor is a partnership or a consortium or a joint venture, this pact must be signed by all partners of the consortium/joint venture.	NA	As per above referred point, Bidder must submit the Annexure – 11 on Integrity Pact in E Packet "A" of the Technical Bid, wherein, in clause 9.3, the Bidder is a Partnership, Consortium and or Joint Venture. This clause is also mentioned in a separate RFP for the selection of MSI Bidder for the same project, wherein, Partnership, Consortium and or Joint Venture clause is provided in the RFP document. Confirmation Requested: Since both tenders are for the selection of MSI and ISP for the smooth execution of the end customer's project, it is requested to allow a Consortium of 3 for participation. This shall also allow a	This is a draft format. The relevant paras pertaining to JV/Consortium are not applicable in case of ISP RFP.
					common executing agency	



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No		RFP	corrigendum	Clarification	_
					for MSI and ISP SLA	
					deliverable/s.	
					As per referred Clause 9.3	
					on page 112 of the Tender	
					which already states about a	
					Consortium,	
					hence, we seek your	
_	_		4-43-41		confirmation on the same.	
3.	6	6.7 (b) / 91	6.7 (b) Bidder should		1. Referring to the Clauses	The clause 6.7 (b) in
			have its own fiber		given in the RFP, Clause	Draft Contract Form
			reachability up to the		6.7(b) is in contradiction	may be read as "Bidder
			Field /Command &		with clause 2.1.3(r) & 7.3	should have its
			Control Centre		TABLE, SN 7 & 8.	own/leased fiber
			location and shouldn't		Clause (7(b) should be	reachability"
			rely on any third party for last mile		Clause 6.7(b) should be amended in line with clause	Rest of the clause
						remains same.
			connectivity. It is expected that all the		2.1.3(r) wherein the Bidder is allowed to use leased fiber	Temanis same.
			locations should be		infrastructure for last mile	
			connected on Fiber		connectivity.	
			Optic Network. In		connectivity.	
			cases / locations		Further, this clause limits	
			where there are		participation from only 1 or	
			genuine challenges in		2 Telecom Service	
			optical fiber-based		Provider/s that allows	
			connectivity or plan		limited choice to the End	
			for alternative mode		Customer for a best possible	
			of connectivity in			



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Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No		RFP	corrigendum	Clarification	
			consent with Delhi		Techno-Commercial	
			Police.		solution.	
4.	4	4.3.1(f) / 63	Underground OFC	Underground	The project is services	No Change
			connectivity should be	OFC	project and not a build &	
			minimum 90% and RF	connectivity	transfer project and has well	
			or Overhead	should be	defined SLA's where	
			connectivity should be	minimum	allowing Bidder a flexibility	
			10%. RF or overhead	90% and	to provide connectivity	
			connectivity should be	Overhead	based on underground	
			converted into OFC in	connectivity	fiber/overhead fiber/point	
			due course of time.	should be	to point radio to expedite the	
				10%.	delivery and	
				Overhead	implementation. This will	
				connectivity	also bring down the cost	
				should be	drastically without	
				converted	impacting any SLA or	
				into	performance parameters of	
				underground	the required solution.	
				OFC in due		



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110	110			course of		
				time.		
5.	2	2.1.3(g) / 30	The bidder should have Class "A/B" ISP License for providing Internet and NLD License for MPLS Services. Valid License copy to be submitted.	As per Corrigendum & under clause 2.1.3(f) - "The Internet Service Provider (ISP) should have Unified Access Service License (UASL)/ Unified Service License (USL)/ Unified License (UL) in their name. The Copy of UASL / USL / UL should be enclosed with the bid" will be eligible.	Since USL and UL category were added to the clause, USL / UL – ISP's can provide MPLS bandwidth for which NLD license would not be mandatory. Further, this clause limits participation from only 1 or 2 Telecom Service Provider/s that allows limited choice to the End Customer for a best possible Techno-Commercial solution.	No Change



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No		RFP	corrigendum	Clarification	
6.	7	Annexure –	As per above referred	NA	Since both tenders are for	This is a draft format.
		11, Integrity	point, Bidder must		the selection of MSI and ISP	The relevant paras
		Pact, clause	submit the Annexure -		for the smooth execution of	pertaining to
		9.3 / 112	11 on Integrity Pact in		the end customer's project, it	JV/Consortium are not
			E Packet "A" of the		is requested to allow a	applicable in case of ISP
			Technical Bid,		Consortium of 3 for	RFP.
			wherein, in clause 9.3,		participation. This shall also	
			the Bidder is a		allow a common executing	
			Partnership,		agency for MSI and ISP SLA	
			Consortium and or		deliverable/s.	
			Joint Venture. This			
			clause is also		As per referred Clause 9.3 on	
			mentioned in a		page 112 of the Tender	
			separate RFP for the		which already states about a	
			selection of MSI		Consortium, hence, we seek	
			Bidder for the same		your confirmation on the	
			project, wherein,		same.	
			Partnership,			
			Consortium and or		Further, this clause limits	
			Joint Venture clause is		participation from only 1 or	
			provided in the RFP		2 Telecom Service	
			document.		Provider/s that allows	
					limited choice to the End	
					Customer for a best possible	
					Techno-Commercial	
					solution.	
7.	4	4.3.1 (n), sub-	In MPLS solution, all		1. Whether SD-WAN, MPLS	Refer 4.3.1 clause for
		clause / 64	the Locations get		switches, and other	details like SD-WAN,
			connected to Data			switches etc.



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No		RFP	corrigendum	Clarification	021101100p01100
			Centers, C4I, C3Is, C2Is, Near DR in Multicast environment. Accordingly, additional Bandwidth as Backhaul has to be provided by ISP at Data Center for accommodating all the traffic from the Locations. Therefore, ISP has to ensure that they are in a position to provide Link of required Bandwidth at each location as	corrigentum	Equipment to be given by ISP or MSI? 2. Who will configure and manage SD-WAN routers and/or MPLS switches?	The MPLS links related configuration on SD WAN router, L3 Switches/Edge Switches needs to be done by ISP in coordination with MSI.
8.		4.3.1 (c) / 63	follows: The MPLS link shall be terminated on SD WAN Routers to be provided by selected MSI at all locations (C2i, C3i, C4i and DC) and at near DR on firewall. Junction box consists of UPS, 8 port outdoor switch (4x1G SFP interface and		Referring the specs of 08 port outdoor switch and the new architecture as per annexure - I of the corrigendum, the connectivity shall be terminated in the form of Ethernet connection on 01G port of the switch. Kindly confirm the understanding.	Refer the clause in RFP for termination interface of the links.



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No	, 5	RFP	corrigendum	Clarification	•
			2x1G single mode			
			optix) with Ring			
			Protocol to maintain			
			active redundancy.			
9.	4	4.3.1 (c) / 63	The MPLS link shall be		All the SD-WAN routers for	Refer Sr. No. 9 above.
			terminated on SD		all locations will be supplied,	
			WAN Routers to be		installed, configured &	
			provided by selected		maintained by MSI, any delay	
			MSI at all locations		shall for bandwidth delivery	
			(C2i, C3i, C4i and DC)		shall not be accounted on the	
			and at near DR on		part of ISP. Please confirm	
			firewall. Junction box		the understanding.	
			consists of UPS, 8 port			
			outdoor switch (4x1G			
			SFP interface and			
			2x1G single mode			
			optix) with Ring			
			Protocol to maintain			
			active redundancy.			
10.	4	4.3.1 (n), sub-	At all Locations, entire		All the MPLS switches for all	Refer Sr. No. 9 above.
		clause / 65	equipment, required		locations will be supplied,	
			for providing the		installed, configured &	
			MPLS connectivity,		maintained by MSI, any delay	
			will have to be		shall for bandwidth delivery	
			Supplied, Installed and		shall not be accounted on the	
			maintained		part of ISP. Please confirm	
			(throughout the entire		the understanding.	
			contract period) by			
			ISP and shall remain			



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NO	NO		their property during	corrigendum	Ciai ilication	
			the contract period.			
11.	2 & 4	1.5.2 (k) / 18	1.5.2 - Network		Whether ISP will provide	Bandwidth should be
11.	2 & 1	4.2, Table,	Should Support		bandwidth through MPLS L2	provided through MPLS
		Point No.	Multicast Traffic		VPN or L3 VPN?	L3 VPN as per the
		5/62	and		V1101 25 V110	solution requirement.
		0,00	4.2, Table, point no 5 -			
			In case of Multicast			
			based video			
			streaming, the entire			
			multicast traffic of			
			MPLS Network will be			
			managed by ISP. MSI			
			shall provide			
			Industrial Switch, UPS			
			Power meters are to			
			be installed by NDPL/			
			BSES, Power			
			connectivity to UPS			
			from Meter will be			
			MSI's responsibility.			
			MSI will provide			
			1U/2U space to ISP to			
			place the switch for their MPLS network.			
12.	4	121(n)/61	ISP will have to ensure	The ISP must	Which version IGMP will be	As non the required
12.	4	4.3.1 (n) /64	multicast on its			As per the required solution.
		(1)	network and show it	support open standard	required to use?	Solution.
			working during	layer 2 and		
<u> </u>			working during	iayei 2 aliu		



Sr. No	Chapter No	Clause / Page	Clause / Content in RFP	Amended in corrigendum	Suggestive input / Clarification	CDAC Response
			commissioning of the Link. Further details of Multicast criteria will be given to the successful ISP at the time of implementation of	layer 3 protocols like IGMP, PIM, PIM - SSM protocols.		
40	4	4246)	Links			m pn · · · ·
13.	4	4.3.1 (n), subclause / 65	ISP will provide the drawings and design of all MAST and Tower foundation before starting the erection of MAST / Tower at		Is Mast supply and installation is in the scope of ISP or MSI?	The RF requirement has been removed from the RFP.
14.	4	4.2, Table , SN 1 & 3/61 & 62	the Location 1 Locations About 3,351 locations in Delhi; And ISP Needs to provide Last mile fiber connectivity till each Junction Box as specified (4633)		We request to provide mapping of 4633 JB location at 3351 base locations.	Will be provided to the L1 bidder.
15.	5	Para1.04/85	Change in quantity from 500 Mbps to 1000 Mbps		RFP BOQ in respect of this change in quantity has not been amended and corrected BOQ needs to be revised to	Clarification: As BoQ format cannot be changed and hence bandwidth of 500 Mbps cannot be revised to 1



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					quote against change in the BOM.	Gbps. However, the bidder should still quote on per mbps per quarter basis.
						For taking into consideration revised bandwidth requirement of 1 Gbps, the total will be calculated manually (offline) considering per Mbps per quarter price. Same will be considered for calculating the total price and for evaluating the Lowest quoted bidder.
16.	2 & 5	2.1.14/37 & 38 chapter 5- Price Bid Format	Chapter 2 - Timeline of T+32 weeks and Chapter - 5 : Price schedule of Phase-1, item no. 1.01 to 1.05, under item description		Timeline of 32 weeks(2.45 Quarters) of Phase -1 + 12 quarters of delivery period = 2.45+12 = 14.45 quarter does not match with 17 quarters time period as mentioned in the Price Bid Format. Please clarify? Either time period shall be more than 52 week for all 3 phases.	Period for Pilot implementation is also considered in this phase only.



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17.	Chapter 2	2.1.3 Pre- Qualification Criteria (Eligibility Criteria)	k. The bidder must have ISO/IEC 27033 certification/s or TL 9000 or equivalent Certification. The certifications must have sufficient validity till completion of project. The copies of said certificates must be uploaded in e-packet A.	NA	Requesting Customer to Please make it as ISO9001/27001/20001/TL9 000	No Change : TL9000 is already given in option
18.	Chapter 2	2.1.17 Termination	C-DAC may, terminate this Contract in whole or in part by giving ISP a prior and written notice of 30 days in advance indicating its intention to terminate the Contract under the following circumstances a. Where C-DAC is of the opinion that there has been such Event of Default on the part of ISP / ISP's Team which would make it proper and necessary to terminate this Contract and may include failure	:	Requesting customer to please qualify such termination for default as per below: Customer may terminate the particular links under contract with 30 days notice in case the services are not found satisfactory or are below threshold levels for consecutive 3 SLA measurement period as agreed in SLA and for the reasons solely and directly attributable to Bidder. In such case if the default is not cured within cure period	No Change



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No	No	Clause / Page	RFP	corrigendum	Clarification	CDAC Response
NU	NU	<u> </u>		Uningendum		
			on the part of ISP to		then customer may	
			respect any of its		terminate particular link(s)	
			commitments with		which are not cured under	
			regard to any part of its		Contract.	
			obligations under its			
			Bid, the RFP or under		Requesting customer to	
			this Contract.		clarify what would amount	
			b. Where it comes to C-		to conflict of interest?	
			DAC's attention that ISP		ISP may terminate /suspend	
			(or ISP's Team) is in a		the contract in case of any	
			position of actual		regulatory violation by	
			conflict of interest with		Customer or in case of any	
			the interests of C-		instructions/directions from	
			DAC/Delhi Police, in		Regulatory authority to	
			relation to any of terms		suspend/terminate such	
			of ISP's Bid, the RFP or		links under the contract.	
			this Contract			
			TOD			
			e. ISP may terminate the	!		
			contract by giving 30			
			days' notice, in case of			
			delay in release of			
			due and payable amount			
			of payment on part of C-			
			DAC beyond 60 days			
			from scheduled			
			date of payment. Except			
			this ISP has no right to			



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NO	110		unilaterally terminate the contract		Carmenton	
19.	Chapter 2	2.1.18 Consequence of Termination	b. "Without prejudice to any other rights, C-DAC may retain such amounts from the payment due and payable by CDAC to ISP as may be required to offset any losses caused to C-DAC as a result of any act/omissions of ISP. In case of any loss or damage due to default on the part of ISP in performing any of its obligations with regard to executing the requirements under the contract, ISP shall compensate C-DAC for any such loss, damages or other costs, incurred by C-DAC"		Such loss and compensation shall be in form of credit note issued only to the extend of non performance. No indirect or consequential loss shall be paid by ISP.	No Change
20.	Chapter 2	2.1.20 Indemnity	2.1.20 Indemnity On acceptance of order, the successful bidder shall automatically	NA	Requesting customer to include below changes: 2.1.20 Indemnity	No Change



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No	No		RFP	corrigendum	Clarification	
			indemnify, protect and		On acceptance of order, the	
			save C-DAC and end use	r	successful bidder shall	
			from/against all third-		automatically indemnify,	
			party claims, losses,		protect and save <u>C-DAC and</u>	
			costs, damages,		end user from/against all	
			expenses, action suits		third-party claims, losses,	
			and other proceeding,		costs, damages, expenses,	
			resulting from/arising		action suits and other	
			out of:		proceeding, resulting <u>use of</u>	
			a. infringement of any		Services from/arising out of:	
			law pertaining to		a.Knowingly causing	
			intellectual property,		infringement of any law	
			patent, trademarks,		pertaining to intellectual	
			copyrights etc. by the		property, patent,	
			bidder or		trademarks, copyrights etc.	
			b. such other statutory		by the bidder <u>within India</u>	
			infringements in respect		or	
			of any of the equipment		b. such other statutory	
			supplied and		infringements in respect of	
			services provided by		any of the equipment	
			successful bidder, or any	7	supplied and services	
			misconduct or gross		provided by successful	
			negligence act/		bidder <u>which shall have</u>	
			omission/ performance,	/	material adverse impact on	
			under or non or part		services, or any misconduct	
			performance/failure of		or gross negligence act/	
			the bidder		omission/ performance/	
					under or non or part	
					performance/ failure of the	



Sr. No	Chapter No	Clause / Page	Clause / Content in RFP	Amended in corrigendum	Suggestive input / Clarification	CDAC Response
					bidder, while at the premises of the Customer	
21.	Chapter 2	2.1.23 Events of Default by ISP	2.1.23 Events of Default by ISP	NA	Requesting customer to please qualify such termination for default as per below:	No Change
					Customer may terminate the particular links under contract with 30 days notice in case the services are not found satisfactory or are below threshold levels for	
					consecutive 3 SLA measurement period as agreed in SLA and for the reasons solely and directly attributable to Bidder. In such case if the default is not	
					cured within cure period then customer may terminate particular link(s) which are not cured under Contract.	
22.	Chapter 2	2.1.26 Fall Clause:	2.1.26 Fall Clause: The bidder shall undertake that the price charged/finalized for	NA	Identical description mentioned under clause shall be qualified as below	No Change



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No	No		RFP	corrigendum	Clarification	
			the store/services		Services offered to any other	
			supplied under the		government organization	
			tender shall in no event		having identical , (I)	
			exceed the lowest price		specification, bandwidth, (ii)	
			at which the bidder		scope of services, (iii)	
			offers the store/services	;	location where the services	
			of identical description		are required to be provided	
			to the other		(iv) quantity / number of	
			organization during the		links (v) payment terms (v)	
			currency of contract. If		terms and conditions of	
			at any point of time		contract (vi) service levels	
			during the period, the		agreed (vii)last mile if any,	
			seller reduces the sale		to be taken from any third	
			price, sells or offer to		party service providers	
			sell such store/service			
			to any other			
			organization including			
			the			
			Buyer at a price lower			
			than the price			
			chargeable under the			
			present tender, he shall			
			notify such reduction			
			within 7 (Seven) days			
			and the price payable			
			under the contract			
			shall stand			
			correspondingly			
			reduced. An undertaking	5		



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No		•	corrigendum	Clarification	
	-	2.2 General Conditions of Contract	•	NA NA	20 1	No Change
			agency/ISP or create its own infrastructure to operate such Services as are provided under this Contract.			
24.	Chapter 4	Chapter - 4 Scope of	4.3.4 Security Consideration and	NA	Request for deletion of clause	No Change



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No	olause / Tuge	RFP	corrigendum	Clarification	abita nesponse
		Supply, Services and allied Technical Details	auditing- CDAC shall have the <u>right to visit</u> ISP's Network Operations Centre, with prior appointment to review / discuss issues related to services rendered this			
25.	Chapter 4	Additional	Service Level Agreement (SLA):-1.2 Exclusions & Limitations of Credits		Requesting Customer to please add exclusions to Service Levels as follows: Service availability Percentage, Network Latency, Network Packet Loss, Jitter and MT Repair measurements do not include Downtime resulting in whole or in part from one or more of the following causes: I. Any act or omission on the part of the Customer including but not limited to failure to notify the Customer care Desk of RJIL through the process defined by RJIL of a Service	No Change



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No	No	Clause / Fage	Clause / Content in RFP	corrigendum	Suggestive input / Clarification	CDAC Response
NO	NO		M'1	Corrigendum		
					Disruption ii. The failure of Last Mile	
					Access (Fixed Line /	
					wireless) obtained from	
					third party that is not	
					provided or managed by	
					Company.	
					iii. The failure of Customer's	
					applications, equipment, or	
					facilities including any third	
					party equipment	
					iv. Refusal by Customer to	
					allow testing or repair of	
					Service or Service	
					Equipment and use by	
					Customer of the Service on	
					an impaired basis, including	
					refusal to allow access to	
					Customer Premises to the	
					Company personnel,	
					v. Customer not providing	
					stable power and the other	
					infrastructure required for	
					Service Equipment and/or	
					CPE	
					vi. Events or occurrences	
					that result in "No problem	
					Found" Trouble Tickets	
					vii. Trouble Tickets	



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No	cause / r age	RFP	corrigendum	Clarification	
					associated with new installations or upgrades viii. Customer initiated change request in the service while the change request is under progress. ix. Planned repairs, modifications or maintenance notified to Customer in advance, x. Unauthorized changes to Service Equipment or CPE made by Customer without notifying the Company, xi. Suspension of Service by the Company xii. Force Majeure Events, xiii. Customer scheduled maintenance,	
26.	Additional	Additional	Documents to be executed by Customer		The Provision of services by the bidder and use of the same by the Customer will be as per T&C of the unified license, in compliance with applicable laws. 2. Customer shall execute documents as may be required for subscribing to	No Change



Sr.	Chapter	Clause / Page	Clause / Content in	Amended in	Suggestive input /	CDAC Response
No	No	I	RFP	corrigendum	Clarification	
					the services in compliance	
					with regulatory requirement.	
27.	Chapter 2	2.1.19	The liability of the		Requesting customer to cap	No Change
		Limitation of	bidder arising out of		over lability of bidder to	
		Liability	breach of any terms,		Annual charges received by	
			conditions of the RFP,		Bidder under this RFP.	
			contract, works order			
			and			
			addendums/amendmen			
			ts thereto, misconduct,			
			and default will be			
			limited to the total			
			order/contract value.			
			However, liability of the bidder in case of death,			
			injury, damage caused to			
			the personnel/ property			
			due to/ arising out of/			
			incidental to any act/			
			omission/			
			default/deficiency of			
			bidder, will be at actuals			
			In no event shall C-DAC,	•		
			its officers, directors, or			
			employees shall be			
			liable for any form of			
			incidental,			
			consequential, indirect,			



Sr. No	Chapter No	Clause / Page	Clause / Content in RFP	Amended in corrigendum	Suggestive input / Clarification	CDAC Response
			and special or punitive damages of any kind.			
28.	Chapter 2	2.1.3 Pre- Qualification Criteria (Eligibility Criteria)	g. The bidder should have Class "A/B" ISP License for providing Internet and NLD License for MPLS Services. Valid License copy to be submitted	NA	Requesting Customer to please modify this clause as below: The bidder should have Class "A"ISP License for providing Internet and NLD License for MPLS Services. Valid License copy to be submitted	No Change
29.	Chapter 2	2.1.12 Prices	g. Price should be inclusive of any survey/Joint Survey with MSI, Planning, Implementation, Report Generation, SLA Based Services, Manpower to manage SLA and troubleshooting, Reporting, Documentation, Review meetings.	NA	Please share suitable propsoed formats for Joint Survey with MSI and any other reports & documentation to be submitted.	Bidder may coordinate with selected MSI and end user
30.	Chapter 4	4.3.1 Summary & understandin g of the Project	e. The last mile in connectivity should be through underground OFC from two different path (Ring Architecture)	NA	Request to modify the clause as below: "The last mile connectivity should be done by ISP provider preferably in Ring architecture to ensure high	No Change



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			to ensure high availability.		availability as per agreed SLA para 4.14.1."	
31.	Chapter 4	4.3.1 Summary & understandin g of the Project	F.Underground OFC connectivity should be minimum 90% and RF or Overhead connectivity should be 10%. RF or overhead connectivity should be converted into OFC in due course of time.	Undergroun d OFC connectivity should be minimum 90% and Overhead connectivity should be 10%. Overhead connectivity should be converted into undergroun d OFC in due course of time.	Request to modify the clause as below: "OFC connectivity should be minimum 85% and RF connectivity should be 15%. Which should be converted into OFC in due course of time".	No Change
32.	Chapter 4	4.10 Responsibiliti es of ISP	R. ISP will also do the back filling after the fiber is laid	NA	Request to modify the clause as below: "ISP to do fibre execution in compliance to Permissions awarded for Right of Way by respective Urban Local Body."	No Change



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33.	Chapter 4	4.16	l. In case during	NA	Kindly modify the clause as	No Change
		Reporting	execution of works, the		mentioned below:	
		Progress	progress falls behind		"In case during execution of	
			schedule or does not		works, the progress falls	
			meet the RFP		behind schedule or does not	
			requirements, ISP shall		meet the RFP requirements	
			deploy extra		(for the reasons not	
			manpower/ resources to		attributable to ISP such as	
			make up the progress or		delay of RoW	
			to meet the RFP		permissions), ISP shall	
			requirements. Plan for		deploy extra manpower/	
			deployment of extra		resources to make up the	
			man power/ resources		progress or to meet the RFP	
			shall be submitted to C-		requirements. Plan for	
			DAC for its review and		deployment of extra man	
			approval. All time and		power/ resources shall be	
			cost effect in this respect		submitted to C-DAC for its	
			shall be borne, by ISP		review and approval. All	
			within the Contract		time and cost effect in this	
			Value.		respect shall be borne, by ISP	
					within the Contract Value,	
					only where delay is	
					attributable to ISP."	
34.	Chapter 5	Price Bid	Unit Rate -i.e. per MBPS	NA	Requesting customer to	No Change
		Format	per quarter, for the		please modify this instead of	
			respective number s of		Per Mbps rate,Please ask for	
			quarter s given col. No 2		the bandwidth rate of per	
			Rs		location per year	



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35.	Chapter 5	Price Bid	Price Bid Format	NA	Kindly provide the .XLX	Will be provide through
		Format			format o price Bid.	Email based on request.
36.	Chapter 5	Price Bid Format	Total Amount in Rs.	NA	Kindly clarify if the Total is of Per mbps/per quarter for three years of all the bandwisth or it is just the per mbps final cost inclusive of all tax for three years	Kindly Refer 2.1.8 (b) of the RFP for clarification. (This total will be calculated manually as clarified in Sr No 37 of this document)
37.	Chapter 5	Price Bid Format	(app. Estimated duration - 17 quarters of a calendar year)	NA	Please clarify if it is a typo error it should be 4 quarter of a calender year 4	There is no mistake, the period of 17 quarters is correct. These 17 quarters is approximate period from Go-Live of Phase-I till completion of project Go-Live + 03 Years
38.	Chapter 5	Price Bid Format	Total Cost in Figures	NA	Please Clarify the overall cost of the project will be considered based on per mbps cost for all the phases.	Please refer Para 2.1.8 (b): Financial Evaluation , section 2 of RFP.
39.	Additional	Additional	NA	NA	Requesting a consolidated list of Junction wise bandwidth requirement – NDA already signed by Bharti Airtel on this.	The details of Bandwidth requirement are mentioned in Chapter 3 SoR
40.	Additional	Additional	NA	NA	The last list shared to us by CDAC has junctions mapped to 180 Police Stations only,	Yes, two number of police stations don't have any camera under



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					instead of 182 as given in the RFP. Please help clarifying on this.	safe city project, it is possible that no junction box mapped against that police station.
41.	ISP Corrigend um - Appendix (ii)	NA	NA	Annexures 12 and 13 added in Corrigendu m	Annexures 12 & 13 added in the corrigendum does not apply to us as we are not selling any goods/equipment to the customer and are only offering subscription based services. Need clarity on this.	The Components used (Certificates towards country of manufacture of major items – routers, Switches, cables etc.) to provide bandwidth should comply to this clause.
42.	Additional	Additional	NA	NA	We need to know the count of IP addresses required under this project for the internet.	Will be communicated to L1 bidder.
43.	General	General	NA	NA	Considering the scale and importance of project, being for a noble cause of women safety, waiving off the ROW and RI will not only help in expediting the implementation but also in making it cost effective. We request CDAC and Delhi Police to allow an ROW/RI waiver.	No Change



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44.	Chapter 4	4.14.1 SLA Reporting System	Network Availability between Field device/unit and network switch to MPLS to Optical fibre to Switches at C4I, respective C3I, C2I and DC & Near DR locations	NA	Network SLA of 99.9% asked in the RFP is quite stringent considering the industry standards and is practically not possible to achieve. We request CDAC and Delhi Police to allow an SLA uptime of 99% for junction locations & Police Stations; and 99.5% for C3i and C4i/DC.	No Change
45.	Chapter 2	2.1.14	Phase-wise Timelines for ISP Linked with Payment Schedule	NA	Given the large scope of laying underground fiber across the National Capital of Delhi, the implementation timelines specified in the RFP are too aggressive. Also, the Delhi weather does not allow fiber laying for at least 2 to 3 months of an year. We request CDAC and Delhi Police to permit the phase wise implementation timelines of Pilot Ph – 20 weeks, Ph1 – 48 weeks, Ph2 – 60 weeks and Ph3 – 70 weeks from the date of award of the project.	No Change



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46.	General	General	NA	NA	The geography and	No Change
					demographics (narrow lanes,	
					clustered colonies) of Delhi	
					city does not make it feasible	
					for the underground fiber to	
					be laid at all the junctions in	
					the SOW. Also, seeing the	
					constant evolution of the	
					wireless communication	
					technologies and the advent	
					of 5G in near future capable	
					of handling multiple gigabits	
					of data rate it would be	
					advisable to make use of	
					wireless/RF/overhead fiber	
					to connect some junctions.	
					We request CDAC and Delhi	
					Police to allow ISP to connect	
					all the junctions by making a	
					use of mixture of	
					underground fiber, overhead	
					fiber and wireless	
					technologies.	
47.	Chapter 2	2.1.22	All risks,	NA	2.1.22 Ownership of	Your understanding is
		Ownership of	responsibilities,		Material: We understand	correct.
		Material	liabilities in respect of		that Airtel is not selling any	
			goods delivered and		equipment to Delhi Police	
			services provided at site		and hence the ownership of	
			shall remain with		all the installed equipment	



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			selected bidder till they are successfully installed and commissioned at site and taken over by end users. Part deliveries shall not be treated as deliveries. Only full deliveries of all items ordered will be considered as delivery	l	shall always remain with Airtel, even after the commissioning at sites. Please confirm.	
48.	Chapter 2	2.2.6 Insurance	Insurance a. The all Goods supplied and/or installations by ISP at site under this Contract shall be comprehensively insured by ISP at his own cost, against any loss or damage, for the entire period of the Contract. ISP shall submit to C-DAC, documentary evidence issued by the insurance company, indicating that such insurance has been taken. b. ISP shall take out and maintain at its own cost,		2.2.6 Insurance: Any equipment installed by Airtel for providing network services remains the property of Airtel for life and is insured as per the Airtel standards. However, any ISP equipment installed within the junction box provided by the MSI at the surveillance junctions are responsibility of the MSI for protection against theft and damage.	No Change



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			on terms and conditions			
			approved by C-DAC,			
			insurance against the			
			risks, and for the			
			coverages, as specified			
			below:			
			At C-DAC's request, shall			
			provide evidence to C-			
			DAC showing that such			
			insurance including all			
			risks insurance for the			
			value of contract has			
			been taken out and			
			maintained and that the			
			current premiums			
			therefore have been			
			paid.			
			Employer's liability and			
			workers' compensation			
			insurance in respect of			
			the Personnel of the			
			Company, in accordance			
			with the relevant			
			provisions of the			
			Applicable Law, as well			
			as, with respect to such			
			Personnel, any such life,			
			health, accident, travel			



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NU	NO		or other insurance as may be appropriate	Corrigendum	Ciai incation	
49.	Chapter 3	Schedule of Requirement	3.1 Estimated Bandwidth Requirement	NA	Chapter - 3 Schedule of Requirement: The number of field locations in each phase given on page no. 49 onwards are coming out to be - Ph1: 2997, Ph2: 1789, Ph3: 1530, Total: 6316. Whereas, the RFP talks of number of locations being - Ph1: 1360, Ph2: 836, Ph3: 1155, Total: 3351. Please clarify.	The total locations are 3351 as mentioned in RFP. There are overlaps while calculating bandwidth requirement as per different type of cameras.
50.	Chapter 5	Price-Bid Format	Price-Bid Format	NA	Chapter - 5 Price-Bid Format: There is no provision of quoting the commercials for each individual junction links. This may lead to confusion and complexity later at the time of commissioning and billing. Please help in understanding.	The location details and the numbers are provided in the RFP. The price for each junction links should be considered while quoting the prices for respective locations on per mbps/quarter basis.
51.					L3 Devices will be in the scope of the MSI and Airtel need to terminate the connectivity at these devices (ISP Corrigendum-326, Page	MSI tender is already published, you may refer the same to know features available for the switches L2/L3



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					No 14). Requesting you to please kindly help in conforming on this.	provided by MSI for the respective locations. Any other missing component required to complete the MPLS link need to be provided by the ISP.
52.					In the Diagram the after MPLS network the L3/L2 Devices are shown at Junction boxes (ISP Corrigendum-326, Page No. 14)- Please confirm these devices have all the functionalities of L3 and L2 both	The L2 switches are provided at junction boxes. You may refer MSI tender/corrigendum for the switch specifications.
53.					We request CDAC team to please help in sharing the revised commercial BOQ format	The published BoQ cannot be revised. However, the sample BoQ Format as like the published BoQ format can be shared as on email request.
54.	Chapter 2	NA	NA	NA	We seek your approval for allowing consortium partner for last mile connectivity, this could be instrumental in the bid and would hugely	No Change



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					help us get the commercials	
					down.	