

File No:-10 (05)/2020-MMG

**NOTICE INVITING TENDER**

Tender Ref. No. :10 (05)/2020-MMG

15.09.2020

**Tender for 3 Year Comprehensive Annual Maintenance Contract of Comprehensive AMC OF Three (3) Chillers (60 TR) Voltas back-to-back support from OEM.**

1.C-DAC, Noida intends to invite tender for above-cited work. Only those Agencies / Firms / Contractors shall be eligible to quote who are in similar line of activity/business and have, at present or in past activities, provided services of comprehensive maintenance (AMCs) of air-conditioning Units/Plants. Submission of details of such AMCs with documentary evidence is desirable.

Detailed Tender Schedule is given below:

Issue of Tender Document : 15/09/2020  
Receipt of Bids : 06<sup>th</sup> Oct. 2020 at 03:00 PM  
Technical Bid Opening : 07<sup>th</sup> Oct. 2020 at 03:00 PM

2.The bidders need to deposit an EMD amount Rs.10,000.00 (Rupees: Ten Thousand Only) through on line payment in C-DAC bank account before the last date & time of bid receipt i.e.06.10.2020 @ 15:00 HRS as per the details given in the tender document. In case of non receipt of EMD within the stipulated time, the bid will be rejected. If the bidder is exempted from submitting the EMD, in that case the bidder should upload the relevant supporting document such as MSME, NSIC, Start-ups etc., along with the technical bid, without which the bid will be considered as invalid and rejected. "In line with GFR-Clause 170 (iii), in place of Bid security/EMD the bidders can have the option to submit Bid Security Declaration letter duly signed & stamped by the authorized signatory of the bidding firm stating that " If we withdraw or modify our Bid submitted to C-DAC against the subject tender during the period of bid validity, or if we are awarded the contract and we fail to sign the contract, or to submit a performance security deposit before the deadline defined in the tender document, we hereby agree that C-DAC has full rights to suspend/blacklist our firm/company for a period upto 5 years from participating in any of the tender to be invited by C-DAC henceforth. Further, C-DAC can circulate the suspended/blacklisted information of our firm to other government departments through concerned Ministry as a matter of precaution"

**Bank details:**

Beneficiary Name : C-DAC (Centre for Development of Advanced Computing)  
Account Number : 09312191029526  
Bank Name & Branch : Oriental Bank of

The tender document may be downloading from the website,[www.cdac.in/www.eprocure.gov.in](http://www.cdac.in/www.eprocure.gov.in)

GC-MMG  
Phone:0120-3066344/347

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**Subject : Request for Proposal (RFP) for 3 Year Comprehensive Annual Maintenance Contract of Three (3) Chillers (60 TR) Voltas back-to- back support from OEM.**

**SCOPE OF WORK :**

**1. SPECIFICATION OF AIR CONDITIONERS SYSTEMS:**

1.1.Scope: Comprehensive Maintenance for Air- Conditioners System.

1.2.Installation: The above system is installed at C-DAC, C-56/1, Sector-62, Noida.

1.3.Details of Air Conditioning systems installed by M/s. Voltas Ltd during 2015.

Air cooled Chiller -- 2x80 TR (ACDS080DPMN2X277, A/C Scroll Chiller Plant DX 080 TR(4) P77)

Air cooled Chiller -- 1x80 TR (CS-DS080DMN2X2)

Chilled Water Pump – 3x10 hp (2W+1Sb)

**2. SCOPE OF COMPRHENSIVE MAINTENANCE FOR AC SYSTEMS:**

a. Comprehensive Maintenance Contract includes Chillers, Chilled Water pumps, Motors, Panel and power & control cables.

b. All servicing, maintenance and replacement shall be done with the knowledge of C-DAC.

c. Servicing of the A/c shall be done as per norms laid down by the manufacturers.

d. The firm's representative shall maintain log book.

e. Break down call shall be attended within 24 hrs.

f. If any break down call remains unattended for period exceeding 24 hours prorates recovery shall be made from CMC charges.

**2.1.The scope of the CMC shall cover the following:**

a) Diagnose the faults and rectify the defect detected in reasonable time.

b) Repair / replace the faulty parts etc of the equipment.

c) Carry out the periodic (at least once in a month) preventive maintenance.

d) Upkeep of the system, recording required readings and maintaining log book of Works carried out.

2.2.The contractor shall be solely responsible for the maintenance, repair, replacements and supply of required parts etc. The dismantled parts can be taken by contractor. The employer shall not be liable to interact with any of the subcontractors of the contractor.

2.3.The maintenance provided shall be fully comprehensive shall include but not limited to all equipment, labour part and emergency calls providing and site response within 24 hours. During the maintenance period consumable materials will be arranged by the contractor.

**2.4.Maintenance Schedule of Air-conditions Systems:**

Chiller	Monthly Inspection and Service	1. Checking of Central AC or Refrigeration system and equipment such as compressors, motors, pumps and their electrical controls on the respective equipment. 2. Check refrigerant level, leak test with electronic leak detector. If abnormal, trace fault and rectify as necessary. Inform department in witting on the rectification. 3. Checking of the electrical and Refrigeration control system for operation and adjustments of set values as necessary. 4. Inspect level and condition of oil. If abnormal, trace fault and
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		<p>rectify as necessary inform department in writing on the rectification.</p> <ol style="list-style-type: none"> <li>5. Changing of parts (not whole units such as chiller, control panel, reciprocating/centrifugal compressor, motors and the like) or repairing or re-calibration as may be necessary.</li> <li>6. Check the liquid line sight glasses for proper flow.</li> <li>7. Check all operating pressure and temperature.</li> <li>8. Inspect and adjust, if required, all operating safety controls.</li> <li>9. Check capacity control, adjust if necessary.</li> <li>10. Lubricate vane/linkage/bearings</li> <li>11. Visually inspect machine and associated components, and listen for unusual sound or noise for evidence of unusual conditions.</li> <li>12. Check lock bolts and chiller spring mount.</li> <li>13. Review daily operating log maintained by departments operating personnel.</li> <li>14. Providing written report to Department, outlining services carried out, adjustment made, rectification carried out and if the deficiency, is of a major nature, arrange with department for shut – down to rectify equipment.</li> </ol>
Chiller	Annual Inspection and Service	<ol style="list-style-type: none"> <li>1. Perform all functions for monthly check</li> <li>2. Check all flanges for tightness</li> <li>3. Change oil in oil sump</li> <li>4. Replace filter</li> <li>5. Check motor terminals</li> <li>6. Check connections in starter.</li> <li>7. Chemical or manual (tube brushing) de-scaling of Air-cooled condenser. Chemical de-scaling will not be done when manual brushing of condenser tube will sufficient; this enhance the life of the condenser.</li> <li>8. external cleaning (chemical or with plain water) of evaporator coils, without detaching them from the system.</li> <li>9. testing of lubricant and water (chilled water system and water-cooled condensing systems only) samples. Lubricants will be changed as per schedule prescribed in the maintenance manual of the equipment concerned or if the sample indicates un-acceptable quality. Quality limits are as per prescriptions by the equipment or lubricant manufacturers, whichever is higher.</li> <li>10.</li> </ol>
		<p>Please note that oil filter gasket replacement shall deem to be included in the contract.</p> <ol style="list-style-type: none"> <li>1. Check motor earthling, megger motor and connection wiring on each leg.</li> <li>2. Check motor temperature cut-out, tighten motor terminals.</li> <li>3. Check starter contracts, are shield, transformer.</li> <li>4. Check dashpot oil, clean dashpot and replace oil when necessary.</li> </ol>

		<p>5. Test and calibrate overload setting.</p> <p>6. Inspect, Calibrate and adjust to original specifications all gauges, safety and operating controls including low temperature and high-pressure cut-out, oil pressure switch, load limit relay and electrical interlocks.</p> <p>7. For air-cooled condenser coils, dust should be allowed to accommodate on the condenser coil surface. Cleaning should to be as often as necessary (approximately every three months) to keep coil clean. Exercise care when cleaning the coil, so that the coil fins are not damaged. Under no circumstances this unit is cleaned with acid based cleaner.</p>
Water pump	Monthly Inspection and Service	<p>1. Inspect all water pumps</p> <p>2. Check all seals, glands and pipelines for leaks and rectify as necessary</p> <p>3. Repack and adjust pump glands as necessary.</p> <p>4. Check all pump bearings and lubricate with oil or grease as necessary</p> <p>5. Check the alignment and condition of all rubber couplings between pumps and drive motors and rectify as necessary</p> <p>6. check all the bolts and nuts for tightness and tighten as necessary</p>
Water Pumps	Annual Inspection and Service	<p>1. Perform all function for monthly checks</p> <p>2. Check motor earthing, megger motor and connection wiring on each leg.</p> <p>3. Tighten motor terminals</p> <p>4. Check starter contacts</p> <p>5. Test and calibrate overload setting</p>
Panels	Six-Monthly and annual inspection and Service	<p>1. Clean and adjust all switch gear, contactors relays and associated electrical equipment at intervals and not exceeding six months</p> <p>2. Check and prove operation of thermal over load and protection devices.</p> <p>3. Check and ensure tightness of all equipment fastening and cable terminations within switch boards.</p> <p>4. Vacuum clean all switch board cubicles</p>

2.5. Consumable materials: The contractor shall supply the following consumable materials and as when required: -

- a) Oils and greases required for lubrication of compressors, fan bearings, motors bearings, pivots and other moving parts.
- b) Refrigerant (R407C) required for topping up as per OEM Standard. Refrigerant loss if due to manufacturing defect, due to leakage or due to negligence shall be made good by the contractor
- c) Consumable filter elements/rolls.
- d) Chemicals for the correct chemical treatment of the chilled water system.
- e) Carbon brushes required to replace worn brushes in electric motors
- f) Electric contact points required to replace worn electric contact points in switch gears, motor starter gears, electronic control gears and electric relays.

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- g) Electric fuses required to replace blown fuses.
- h) Just before the expiry of the contract, the contractor shall carry out a complete system operability test on all the systems of sub-systems as called for in the contract.
- i) The purpose of the test is to verify that the performance of all the systems or sub systems in the contract is in accordance to the specifications.
- j) All tests shall be carried out in the presence of the Engineer-in-Charge or his representative.
- k) The contract period is deemed to be over if the department or his representative is completely satisfied with the system performance during the test.

**Eligibility Criteria:**

The pre-qualification parameters for of the bidders are given as under:

- (i) The bidders should have an average annual turnover of Rs. 5, 00,000/- (**Rupees Five Lacs Only**) during the last three years. Enclose the copy of audited balance sheet for last three year.
- (ii) The bidders should have a Branch office/service Centre in NCR preferably in Noida/Delhi from where after support is to be provided.
- (iii) The bidders should upload copies of all necessary registrations like GST and certificate of incorporation as supporting documents. In the absence of these documents, the bid will be rejected.
- (iv) PAN Card.
- (v) Tender Acceptance Letter on bidder's letter head (As per Annexure-A)
- (vi) OEM Authorization letter for back to back support.
- (vii) Detail of RTGS of EMD or supporting document, exempting the bidder from submitting the EMD

Before submission of the bid, the bidders may please verify the eligibility criteria and ensure fulfillment of all the terms and conditions. In the absence of scanned copies of documents / certificates under eligibility criteria above, the bid is liable to be rejected.

(C) **Bid Submission:**

**Bids must be uploaded on e-tender site of NIC- [eprocure.gov.in](http://eprocure.gov.in) along with scanned copies of other**

**related documents.**

**For any technical clarification, please contact the HoD, MMG at [headmmg-noida@cdac.in](mailto:headmmg-noida@cdac.in)**

(D) **Part –I (Price Bid)**

- i. **The price bid (BOQ) in excel sheet format shall be uploaded online only. PRICE BID SHOULD NOT BE SUBMITTED IN A SEALED ENVELOPE.**
- ii. The PRICE PART shall contain only schedule of rates duly filled in. NO stipulation, deviation, terms & conditions, presumptions etc. is permissible in price part of the bid. CDAC shall not take any cognizance of any such conditions and may at its discretion reject such price bid.
- iii. Prices should be given in INR in figures only.
- iv. Bidders are advised to fill the BOQ file as per following instructions:
  - a) The bidder has to download the BOQ file along with tender documents and subsequent corrigendum, if any.
  - b) Bidder to note that there are FILLED ONLY BASIC PRICE AND GST .
  - c) Bidders are advised strictly not to alter or change the BOQ format /contents. Bidders are also advised not to paste any image file with BOQ.
  - d) The bidder shall submit the tender online on e-tendering site eprocure.gov.in on or before the due date & time of bid submission. Tender submitted by any other form (fax/email/courier/post/hard copy) will not be accepted.
  - e) Price offered by the bidder shall not appear anywhere in any manner in the technical bid.

(E) **Opening of Technical & Price Bid**

The price bid will be opened on **07<sup>th</sup> Oct-2020**. No bidder is required to be present in CDAC office for any e-Tender opening process. Bidders can view the status & tender opening statement by logging on the e-procurement site of NIC.

The bids complete in all respects should be uploaded at the given site above by the due date.

**Checklist of Documents to be uploaded alongwith Technical Bid through Online**

Particulars	Page No	Enclosed (Yes/No)
A-i) Letter from OEM regarding the comprehensive Onsite warranty 3 years for 3 chillers 60 TR of Voltas will be provided, original need to be produced on demand.		
<b>A. Uploaded scan copy of Pre-qualification documents.</b>		
B-i) Audited Balance Sheet Copies for last three years (2016-17, 2017-18 & 2018-19).		
B-ii) Office address (Noida/Delhi/NCR) Copy		

<p>B-iii) Registration certificate like, GST and Incorporation.</p> <p>B-iv) PAN Card</p> <p>B-v) General Particulars of bidder as per Annexure-A</p> <p>B-vi) Tender acceptance letter on bidder's letter head (As per <b>Annexure-B</b>).</p> <p>B-vii) Undertaking Cum Declaration Letter (<b>As per Annexure-C</b>).</p>		
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**END OF SECTION I**

**SECTION II: INSTRUCTION TO BIDDER (ITB)**

- (A) **Offer Validity:** Offers should be valid for minimum Ninety (90) Days from the date of opening the Technical Bid. A bid, valid for a shorter period, is liable to be rejected. C-DAC, Noida may ask the bidders to extend the period of validity, if required.
- (B) **Terms of Payment:** Quarterly, Pro-rata after completion of each quarter and on submission of bill and satisfactory call report.
- (C) If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be correct.
- (D) If any equipment or part thereof is lost or rendered defective during transit, the supplier shall immediately arrange for the supply of the equipment or part thereof, as the case may be, at no extra cost.
- (E) The rates should be quoted in **Indian Rupees**, for the entire work to be done at site, IN FIGURES only. All the quoted prices shall be fixed and shall not be subject to escalation of any description during the bid validity period, if the Exchange Rate Variation Clause (See Section III) is not included in the bid.
- (F) Govt. Levies like GST shall be paid at actual rates applicable on the date of submission of Bid. Rates should be quoted accordingly giving the basic price, GST.
- (G) C-DAC, Noida reserves the right to accept / reject the offers or cancel the whole tender proceedings without assigning any reason whatsoever. Late / Delayed offers shall not be accepted under any circumstances. Incomplete offers will be rejected. In case the specified date for the submission of offers being a holiday or declared holiday for C-DAC, the bid-closing deadline shall stand extended to the next working day up to the same time.
- (H) CDAC shall not be responsible for delayed submission or non- submission of bid due to any reason whatsoever. The bidders are requested to submit the bid online much before date & time of submission, failing which CDAC shall not be responsible for any such technical problem.
- (I) *E-tender bidders are requested to note that all communication will be made through procurement portal only. CDAC reserve the right not to take cognizance of the communication made outside procurement portal.*
- (J) Any attempt of direct or indirect negotiations on the part of the bidder with the authority to whom the bid has been submitted or authority who is competent to finally accept / reject the same after the bid been submitted or any endeavor to secure any interest for an actual or prospective bidder or to influence by any means the acceptance of a particular tender will render the tender liable to be rejected.
- (K) **Unsatisfactory Performance:** The Parties herein agree that C-DAC, Noida shall have the sole and discretionary right to assess the performance(s) of the Bidder component(s), either primary and or final, and C-DAC, Noida, without any liability whatsoever, either direct or indirect, may reject the system(s) component(s) provided by the Bidder, in part or in its entirety, without any explanation



to the Bidder, either during the pre and or post test period should the same be unsatisfactory and not to the acceptance of C-DAC, Noida without any demur in such an eventuality.

- (L) E-tender bidders are requested to note that all communication will be made through procurement portal only. CDAC reserve the right not to take cognizance of the communication made outside procurement portal.
- (M) CDAC shall not be responsible for delayed submission or non-submission of bid due to any reason whatsoever. The bidders are requested to submit the bid online much before date & time of submission, failing which CDAC shall not be responsible for any such technical problem.
- (N) **Disclaimer:** This Tender / Request for Proposal (RFP) is not an offer by C-DAC, Noida, but an invitation for bidder's response. No contractual obligation whatsoever shall arise from the RFP process.

**“I/WE UNDERSTAND THAT THE QUANTITY PROVIDED ABOVE IS SUBJECT TO CHANGE. I/WE AGREE THAT IN CASE OF ANY CHANGE IN THE QUANTITIES REQUIRED, I/ WE WOULD BE SUPPLYING THE SAME AT THE RATES AS SPECIFIED IN THIS PRICE BID. I /WE AGREE TO ADHERE TO THE PRICES GIVEN ABOVE EVEN IF THE QUANTITIES UNDERGO A CHANGE”.**

**SIGNATURE OF THE BIDDER WITH STAMP**

**END OF SECTION II**

**SECTION III: SPECIAL CONDITIONS OF CONTRACT (SCC)**

**1. SCOPE**

**Annual Maintenance Contract (with spares)**

- a. Fault fixing, repairs, replacement of spares and attending to any number of breakdown calls.
- b. Services should be provided at C-DAC, Noida site 24X7 with four hours onsite response with 24 hrs restriction for critical issues.
- c. For non critical issues, as per OEM standards.

**2. PAYMENT**

Quarterly, Pro-rata basis after completion of each quarter on submission of bill and satisfactory call report.

**3. PENALTY**

A penalty of Rs. 1000/- for delay of every 24 Hrs. or part there of shall be levied for not rectification of the problem within 24 Hrs. of lodging the complaint.

**4. FALL CLAUSE**

The Service Charges shall in no event exceed the lowest charges at which the party service machines of identical description to any other party during the period of this contract. If at any time, during the said period, the Maintenance Agency reduces the service charges of such system to any other customer, it shall be forthwith notified to C-DAC and the charges payable under the contract for the servicing done after the date of coming into force of such reduction of servicing charges shall stand correspondingly reduced.

**5. ORGANIZATIONAL AND INFRASTRUCTURAL CRITERIA**

5.1 To provide proper service as mentioned above, the Maintenance Agency should have tie up/ arrangements with manufacturers / its representatives / dealers for resource access and back up support in case of need.

5.2 The agency must have repair Center, facilities with tools, equipment, and diagnostic for component level trouble shooting and repairs.

5.3 The maintenance agency operating on a country level basis should have regional centers for stocking the spares with optimum inventory level to reduce turnaround time.

5.4 The maintenance agency should have arrangement (with the manufacturer of the systems) for continuous supply of spare parts. The maintenance agency should as far as possible indicate to the user agency the time period for which the spare parts for the system would be available from the manufacturer.

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5.5 Adequate number of service engineers shall be stationed at **Noida / Delhi** to attend to the maintenance service and breakdown calls in time. The details of technical manpower available at **Noida / Delhi** for hardware maintenance, including number of engineers and supporting personnel should also be indicated. The maintenance agency shall indicate the phone number (Landline and Mobile) and name of the service engineer to be contacted.

**6. MAINTENANCE AGENCY'S LIABILITY**

6.1 MA should effect the warranty within 2 weeks from the date of Purchase Order failing which a sum equivalent 0.5% per week maximum up to 10% of the contract value shall be recovered from the MA as liquidated damages.

6.2 The maintenance shall be carried out at C-DAC premises. The agency shall obtain prior approval of C-DAC if the equipment or any subsystem is to be taken outside in which case C-DAC shall arrange proper Gate Pass for taking the equipment out of C-DAC premises.

6.3 For undertaking maintenance on the premises, C-DAC shall provide all facilities like water, electricity, etc., as may be reasonably required by the party's representative. Maintenance tools, however, must be brought by the party.

**7. GENERAL**

7.1 In the event of damages to C-DAC property or personal injury to personnel of both parties due to the negligence of employees of the Maintenance Agency, the responsibility shall solely rest with the party.

7.2 Parts replaced shall always conform to the specification of Original Equipment Manufacturer and C-DAC's acceptance should always be sought before the part is replaced.

7.3 Whenever the part is to be replaced by the Agency the party shall obtain prior approval of acceptance or inspection by C-DAC before a part of the equipment is replaced. The party should accept the equipment for maintenance contract on "as is where is" basis.

However, C-DAC shall duly consider operating and environmental recommendations from the Maintenance Agency but C-DAC's decision on such matters shall be final and binding on the Maintenance Agency. Changes in location of equipment during the currency of the maintenance contract shall, however, be with consent from the party.

7.4 Maintenance Agency shall make attempts to provide standby components when onsite maintenance of the equipment is not feasible.

7.5 The Maintenance Agency shall not assign or make over the Maintenance Agency or the benefits or burdens thereof to any other person or body corporate. The contractor shall not underlet or sublet to any person or persons or body corporate the execution of the contract or any part thereof without the consent in writing of the purchasing officer who shall have absolute power to refuse such consent or to rescind such consent (if given) at any time if he is not satisfied with the manner in which the

contract is being executed and no allowance or compensation shall be made to the Maintenance Agency or the sub-contractor upon such rescission. Provided always that if such consent be given at any time, the Agency shall not be relieved from any obligation, duty or responsibility under this contract.

7.6 The spares used for replacement should be new. Old spares should not be reused.

7.7 Based on the performance of the appointed AMC provider, the AMC service can be Renewed for one more year at the same rate and terms & conditions after expiring of existing AMC period of 1 year.

## **8. FORCE MAJEURE**

If the Maintenance Agency is unable to comply with the provision of the contract or creative delays due to reason of Force Majeure such as acts of god, acts of public enemy, acts of Government, fires, floods, earthquake, epidemics, restrictions, strikes and freight embargoes, the maintenance agency shall immediately inform C-DAC in writing of his inability. The C-DAC on receipt of such notice after certification if necessary, may agree to the same as may be reasonable but without prejudice to other terms and conditions of the contract.

## **9. ARBITRATION**

If at any time, dispute or difference whatsoever arises between C-DAC and the Maintenance Agency in connection with this contract, the same shall be settled amicably. In case both the parties are unable to resolve the dispute amicably, the same shall be referred to the arbitrator appointed by C-DAC under Arbitration & Conciliation Act 1996.

## **10. JURISDICTION**

The jurisdiction for the purpose of settlement of any dispute or differences whatsoever in respect of or relating to or arising out of or in any way touching this contract or the terms and conditions there or the contraction/interpretation thereof shall be that of the appropriate Court in Gautam Budh Nagar U.P.

**END OF SECTION III**

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**SLA Parameters and Other Terms & Conditions**

<b>Sl. No.</b>	<b>Mandatory SLA's and other terms and conditions during AMC Support</b>	<b>Compliance (Yes/No)</b>	<b>Bidder's Remark, If any</b>
1	Vendor will provide un-conditional onsite comprehensive via OEM  AMC (inclusive of labor and spares) for a period of 1 year.		
2	The maintenance coverage during AMC services will be round the clock 24 x 7 with 4 hours onsite response and the problem should be rectified within 24 hrs.		
3	Escalation procedure and contact details: The complete escalation procedure and contact details would be communicated to CDAC, Noida by the vendor.		
4	The AMC bills will be raised by the bidder after every quarter of services rendered along-with satisfactory call report.		

**Seal of the Bidder**

**Signature:**  
**(Authorized signatory of the Bidder)**

**General Particulars of Bidder**

<b>Sl. No.</b>	<b>Particulars</b>	<b>To be filled in by the Bidder</b>
1	Name of the Bidding Agency	
2	Date of establishment of the Agency (Attach a copy of Registration certificate)	
3	Address of the Agency in Delhi / NCR with office telephone number, e-mail ID, Mobile number and the name of the contact person	
4	Whether PAN/ TAN Number (Copy to be enclosed)	
5	Whether GST Registration (Copy to be enclosed)	
6	Whether audited Balance Sheet for last three years (2016-17,2017-18 & 2018-19) enclosed	
7	Whether letter from OEM stating the Warranty provided by OEM.	
8	Whether an undertaking clearly stating that the OEM is facilitating them on regular basis with technology / product updates and fully supports them during the warranty period has been included in the Technical Bid?	
9	Whether all Certificates & documentary proof for technical specifications given in Annexure A & B has been provided.	
10	Whether Plan / arrangement in escalation matrix, for warranty services to be provided at <b>C-DAC, NOIDA</b> has been included?	
11	Whether Detailed write-up / technical documents / data sheets /brochures of the product have been included in the Technical Bid?	
12	Whether <b>Annexure –A,B &amp; C</b> has been uploaded in the Technical Bid?	

**Seal of the Bidder**

**Signature:**  
**(Authorized signatory of the Bidder)**

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ANNEXURE – B

**TENDER ACCEPTANCE LETTER**  
(To be given in Company Letter Head)

To

**Centre for Development of Advanced Computing**  
Anusandhan Bhawan, C-56/1  
Institutional Area, Sector-62,  
Noida-201307 (U.P.)

**Subject:** Acceptance of Terms & Conditions

**Tender Reference No**            **Ref. 10 (05)/2020-MMG**

**Name of the Tender:** AMC of 3 AC Chiller (60 TR) of Voltas back to back support from OEM for three year.

Dear Sir,

1. I / We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site(s) namely: [www.cdac.in](http://www.cdac.in) / [www.eprocure.gov.in](http://www.eprocure.gov.in) etc; as per your NIT / advertisement, given in the above-mentioned website(s).
2. I / We hereby certify that I / We have read the entire terms and conditions of the tender documents from **Page No.1 to 15** (including all documents like annexure(s), schedules (s), etc.), which form part of the contract agreement and I / We shall abide hereby by the terms / conditions/ clauses contained therein.
3. The corrigendum(s) issued from time to time by your department / organization too has also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above mentioned tender document(s) / corrigendum(s) in its totality / entirety.
5. I /We do hereby declare that our firm has not been blacklisted / debarred by any Govt. Department / Public sector undertaking.
6. I /We certify that all information furnished by the our firm is true & correct and in the event that the information is found to be incorrect / untrue or found violated, then your department/ organization shall without giving any notice or reason thereof or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the fully said earnest money deposit absolutely.

**Yours faithfully,**

**Authorized Signatory.**

(Signature of the Bidder, with official Seal)  
Email Id for correspondence.

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ANNEXURE – C

**UNDERTAKING CUM DECLARATION LETTER**

(To be given in Company Letter Head)

To

Centre for Development of Advanced Computing  
Anusandhan Bhawan, C-56/1  
Institutional Area, Sector-62,  
Noida-201307 (U.P.)

**SUBJECT: OM.NO.6/18/2019-PPD DATED 23.07.2020 OF PUBLIC PROCUREMENT DIVISION,  
DEPARTMENT OF EXPENDITURE, MINISTRY OF FINANCE-RESTRICTION ON  
PROCUREMENT- COUNTRIES WHICH SHARES A LAND BORDER WITH INDIA-REG**

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**Comprehensive AMC of 3 AC Chileer (60 TR) of Voltas back to back support from OEM for three  
years**

Dear Sir,

We have gone through the subject OM and we have read the clause regarding restriction on procurement from a bidder of country which shares a land border with India; we hereby certify that this bidder is not from such country or , if from such country, has been registered with Competent Authority. We hereby certify that this bidder fulfills all requirements in this regard and I eligible to be considered. (Wherever applicable, evidence of valid registration by the Competent Authority shall be attached)

Yours faithfully,

Authorized Signatory.  
(Signature of the Bidder, with official Seal)  
Email Id for correspondence.