

Centre for Development of Advanced Computing

(A Scientific Society of Ministry of Electronics & Information Technology),

Government of India

IIPC Building, NIT Silchar Campus, Silchar-788010

Ph: +91-3842-242009, 8811080081 Fax: +91-3842-242009

www.cdac.in

Tender No: CDACS/ILL/2020/001

C-DAC invites ONLINE bids for providing 20 Mbps (1:1) Internet Leased Line at C-DAC, Silchar.

Prospective Bidders may download the tender document from www.cdac.in / <https://eprocure.gov.in/eprocure/app>. Bidder is advised to go through instructions provided at 'Instructions for online Bid Submission' and submit duly filled bids online on the website <https://eprocure.gov.in/eprocure/app> as per the schedule given in the tender document, along with a tender document fee of Rs. 500/- (non-refundable) by demand draft favoring C-DAC, Kolkata payable at Kolkata.

TENDER SCHEDULE
Tender No: CDACS/ILL/2020/001

Name of the Institute	Centre for Development of Advanced Computing, Silchar 788010.
Place of Supply, Installation & Commissioning, Support etc.	Centre for Development of Advanced Computing, IIPC Building, NIT Silchar Campus, Silchar, Assam
Date of Release of Tender	July 29 th 2020
Last date of submission of bids	August 19 th 2020 – 1500 Hrs
Date of opening of Technical bids	August 20 th 2020 – 1500 Hrs
Place of opening of technical bids	CDAC, Silchar, 788010

Instruction for Online Bid Submission:

The bidder is required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information useful for submitting online bids on the CPP Portal may be obtained at <https://eprocure.gov.in/eprocure/app>.

REGISTRATION:

- Bidder is required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link 'Click here to Enroll'. Enrolment on the CPP Portal is free of charge.
- As part of the enrolment process, the bidder will be required to choose a unique username and assign a password for their accounts.
- Bidder is advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- Upon enrolment, the bidder will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India with their profile.
- Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSCs to others, which may lead to misuse.
- Bidder then logs into the site through the secured login by entering their userID / password and the password of the DSC / eToken.

SEARCHING FOR TENDER DOCUMENTS:

- There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, organization name, location, date, value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as organization name, form of contract, location, date, other keywords etc. to search for a tender published on the CPP Portal.
- Once the bidder have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / E-mail in case there is any corrigendum issued to the tender document.
- The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS:

- Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents – including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

- Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document/ schedule and generally, they can be in PDF / XLS / RAR / DWF formats. Bid documents may be scanned with 100dpi with black and white option.
- To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use 'My Space' area available to them to upload such documents. These documents may be directly submitted from the 'My Space' area while submitting a bid, and need not be uploaded repeatedly. This will lead to a reduction in the time required for bid submission process.

SUBMISSION OF BIDS:

- Bidder should log into the site well in advance for bid submission so that he/she upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- Bidder has to select the payment option as 'offline' to pay the/ EMD as applicable and enter details of the instrument(s).
- Financial bids to be submitted in PDF format.
- The server time (which is displayed on the bidders' dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission,
- All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. Unauthorized persons cannot view the data entered until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bid encryption technology. Data storage encryption of sensitive fields is done.
- The uploaded tender documents become readable only after the tender opening by the authorized bid openers.

Upon the successful and timely submission of bids, the portal will give a successful bid submission message and a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

ASSISTANCE TO BIDDERS:

- Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the Tender.
- Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24*7 CPP Portal Helpdesk. The contact number for the helpdesk is 1800 233 7315.

GENERAL INSTRUCTIONS TO THE BIDDERS:

- The tenders will be received online through portal <https://eprocure.gov.in/eprocure/app>. In the Technical Bids, the bidders are required to upload all the documents in .pdf format.
- Possession of Valid Class II/III Digital Signature Certificate (DSC) in the form of smart card/ e-Token in the company's name is a prerequisite for registration and participating in the bid submission activities through <https://eprocure.gov.in/eprocure/app>. Digital Signature Certificates can be obtained from the authorized certifying agencies, details of which are available in the web site <https://eprocure.gov.in/eprocure/app> under the link 'Information about DSC'.

Tenderer is advised to follow the instructions provided in the 'Instructions to the Tenderers for the e-Submission of the bids online through the Central Public Procurement Portal for e-Procurement at <https://eprocure.gov.in/eprocure/app>.

SECTION I: INVITATION FOR BIDS (IFB)

1. Centre for Development of Advanced Computing (C-DAC) - is a scientific society under the administrative control of Ministry of Electronics & Information Technology, Government of India. C-DAC, Silchar requires 'Internet Leased Line (ILL) as a fail-over for the existing 20Mbps BSNL Link of 20 Mbps capacity'. Hence, C-DAC invites bids from eligible bidders for supply, installation and commissioning of 20 Mbps Dedicated, Un-compressed, Un- shared, Symmetric Internet Leased Line (1:1), as per schedule of requirements, terms and conditions stipulated in this document.

2. Contact information:

Alok Dey
 Centre for Development of Advanced Computing (C-DAC)
 IIPC Building, NIT Silchar Campus,
 Silchar 788010, Assam, INDIA
 Ph No.: +91-3842-242009, 8811080081 Fax No.: +91-3842-242009
 E-mail: alokdey@cdac.in

3. Two bid System – Online submission through <https://www.eprocure.gov.in/eprocure/app>:

The two-bid system will be followed for this tender. In this system, bidder must submit their offer - online in separate e-packets as explained below:

4. Online - Packet No. 1: "Technical eBid" shall contain: (PDF format only)

- a. Scanned copy of Demand Draft towards tender fee of Rs. 500/- (Rupees Five Hundred Only) drawn in favour of C-DAC Kolkata payable at Kolkata. (The DD must reach physically at the place of Opening of the Tender on or before the Due Date & Time of the Tender Submission).
- b. Scanned copy of Demand draft towards Earnest Money Deposit of Rs. 8,000/- (Rupees Eight Thousand only) drawn in favour of C-DAC Kolkata payable at Kolkata. (The Demand Draft must reach physically at the place of Opening of the Tender on or before the Due Date & Time of the Tender Submission).
- c. A copy of Certificate of Incorporation, Partnership Deed / Memorandum and Articles of Association / any other equivalent document showing date and place of incorporation, as applicable.
- d. The copy of the certificate from Chartered Accountant for the financial year 2020-2019, 2019-2018 and 2018-2017 indicating the annual sales turnover of the bidder.
- e. Duly filled Technical Bid with proper seal and signature of the authorised person (with name, designation, email id & contact no.) The authority letter, as per the format attached at **Annexure – D**
- f. A photo copy of the commercial bid without prices (**prices blocked**) and copy of commercial terms & conditions (in details) as included in the commercial bid. C-DAC reserves the right to reject the bid in case of discrepancy observed in the un-priced commercial bid and the actual commercial bid.
- g. Undertaking to the effect that a Security Deposit of 5% of the order value will be submitted in case C- DAC decides to place the Purchase Order.
- h. Undertaking to the effect that the terms and conditions, clauses etc. stipulated in this tender are acceptable. (as per **Annexure- B** attached)
- i. Other documents necessary in support of eligibility criteria, product catalogues, brochures etc.

Note: C-DAC reserves the right to reject the bid if any of the above listed document/s is not submitted.

5. Online - Packet 2: "Commercial eBid " shall contain: (PDF format only)
The Commercial Bid along with detailed terms and conditions, complete in all respects with proper seal and signature of authorised person with name, designation, email id and contact no. Etc. The price bid must be submitted in the format given in Section-V
6. **Both the technical bid and commercial bid should be addressed to:**

Alok Dey
Centre for Development of Advanced Computing (C-DAC)
IIPC Building, NIT Silchar Campus,
Silchar 788010, INDIA

All the queries, doubts, clarifications etc. required if any, must be sent within 8 days to alokdey@cdac.in from the date of release of the tender.

7. **Date of submission/Due Date of bids and opening of the Technical bids – Online.**

Last date for uploading the ebids (through: eprocure.gov.in/eprocure/app) on 19th August, 2020 up to **1500 Hrs** addressed to:

Alok Dey,
Centre for Development of Advanced Computing (C-DAC)
IIPC Building, NIT Silchar Campus
Silchar 788010, Assam, INDIA
Ph No. +91-3842-242009, 8811080081 Fax No.: +91-3842-242009
E-mail: alokdey@cdac.in

8. **Technical ebids will be opened online through eprocure.gov.in/eprocure/app on 20th August, 2020 at 1500 Hrs at:**

Alok Dey,
Centre for Development of Advanced Computing (C-DAC)
IIPC Building, NIT Silchar Campus
Silchar 788010, Assam, INDIA
Ph No.: +91-3842-242009, 8811080081 Fax No.: +91-3842-242009
E-mail: alokdey@cdac.in

The bids must be submitted on-line. The Tender Fees & EMD etc. must be submitted in person or through post/ courier (C-DAC shall not be responsible for any postal delays or any other reason for not submitting the tender fees/ EMD etc. in the specified time and resulting in disqualification / rejection of any bids) so as to reach on or before the due date and time. The representatives (maximum two) of bidders are welcome to attend the opening of the 'online' technical ebids.

In case bidder requires any clarifications / information, they may contact C-DAC address given in Clause 2 of Section I.

Note: Please do not put "Commercial Bid" (prices quoted) in the technical bid/epacket. If the price quoted is submitted / leaked with technical bid, the tender will be rejected at the sole discretion of C-DAC.

9. **Opening of commercial ebids – online**

Commercial ebids of the qualified bidders only will be opened, in the presence of the bidders or authorized representative of the bidders, who choose to attend. The date, time, and place will be informed later. The authorized representative of bidders, present at the time of opening of

the bids shall be required to sign an attendance register as a proof of having attended the bid opening.

The bidder's name, bid prices, discounts and other appropriate details will be displayed at the time of the opening of the commercial bids.

(END OF SECTION I)

SECTION II: INSTRUCTIONS TO BIDDERS (ITB)

1. Locations for the Supply, Installation & Warranty Services

The entire ILL Solutions as described in Schedule of Requirements must be supplied, installed, commissioned & supported at C-DAC, Silchar.

2. Delivery Period:

The bidder must set up, install and deliver the network services as ordered at the location and make them fully operational within 2-4 weeks from the date of placement of the order. If the bidder fails to deliver and/or install the same within the stipulated time schedule or by the date extended by C-DAC, it will be construed as a breach of contract and suitable liquidated damages would be levied.

3. Order Placements:

The Supply Order shall be released by:

**Centre Head,
Centre for Development of Advanced Computing (C-DAC)
IIPC Building, NIT Silchar Campus
Silchar 788010, Assam, INDIA.**

The payments shall be released by:

**Centre for Development of Advanced Computing (C-DAC)
Plot - E-2/1, Block-GP, Sector-V
Salt Lake Electronics Complex
Bidhannagar, Kolkata - 700 091
West Bengal, India**

4. Pre-qualification Criteria

Following are the specific pre-qualification requirements which must be satisfied by the ISP in order to be eligible for bidding for 20 Mbps (1:1) Internet leased line.

- 4.1. The ISP must have a valid "A" Category ISP license from Govt. of India (attach a copy of the license) and it should be valid for another two years at the time of bidding.
- 4.2. The bidder should be a company registered under the Companies Act, 1956/2013 and should have been in the business for more than five (5) years (Copy of Certificate of Incorporation and Copy of Memorandum & Articles of Association to be provided).
- 4.3. The bidder company must have requisite infrastructure and resources to successfully execute the order/project and provide services at the specified location (attach a self-certified letter of compliance).
- 4.4. ISP must have its own International Gateway (attach a copy of DOT License/certificate document for the same).
- 4.5. The ISP must be a member of NIXI (National Internet Exchange of India) (attach a copy of membership document) and must have peering with National Internet Exchange of India at minimum three locations (attach documented proof).
- 4.6. The ISP must have at least 50 Gbps international peering capacity and must have their own/direct access to international gateway in India, for providing Internet bandwidth, which should be connected to International fiber cable system.
- 4.7. The ISP must have at least 10 International Points of Presence for peering with 'Tier 1 carriers' to minimize numbers of hops and latency.

- 4.8. The ISP should have aggregate international capacity (from international gateway in India up to international Point of Presence) of at least 10Gbps (either peered or self-owned).
- 4.9. The international connectivity must have at least one of Trans-Atlantic and one Trans-pacific route (attach Network layout diagram National / International connectivity).
- 4.10. The international connectivity of ISP must be over redundant links at Trans-Atlantic and Trans-Pacific routes.
- 4.11. The ISP must have ownership of at least one International cable system from India or either must have its peering capacity over at least one international cable system. (Provider should attach the proof).
- 4.12. The ISP should be in Core ISP business at least for a period of last three years (Provider should attach the proof).
- 4.13. The ISP should be registered with TRAI for providing internet bandwidth service in India (attach a copy of the registration certificate).
- 4.14. Minimum turnover of Rs. 50 crores from the business of Internet Bandwidth Service each year for the last three years (attach copy of the audited financial statement for the last three years)
- 4.15. Should have made net profits each year for the last three years from the internet bandwidth service business (attach copy of the audited financial statement for last three years).
- 4.16. The ISP must have its own NLD (National Long Distance) infrastructure of fiber laid across the country and should have valid NLD license for at least three (3) more years from the time of bidding. (Attach copy of the NLD license).
- 4.17. Consortium/Liasoning partner of the ISP (if any) must also belong to "A" Category ISP and the license must be valid at least for minimum two years from the time of bidding.
- 4.18. The ISP must have sold more than 5 Gbps Internet Bandwidth for the last three years and out of which at least five (5) must be more than 100 Mbps (1:1). This service should be under successful operation for at least last one year as reckoned from date of bid opening (attach documentary proof).
- 4.19. The ISP must have fully resilient and self-healing network architecture, for both domestic backbone and International gateway in India (Attach network layout diagram and a self-certified letter of compliance).
- 4.20. The ISP will be required to provide BGP peering services with C-DAC.
- 4.21. The bidder must have sufficient personnel in Silchar to provide 24x7x365 customer support and must have centralized ticketing tool for call logging, monitoring and troubleshooting purpose.
- 4.22. The ISP must have a Toll Free/Local number for all the call logging and status update (Attach the Service Call escalation procedure with contact details (24x7x365)).
- 4.23. The bidder must have Network management centre with DR facility, at two different locations in India.
- 4.24. The bidder must be minimum TL 9000, ISO 9001:2008, and ISO 27001 and above certified for the required services (Copy of the certificate should be submitted).
- 4.25. The bidder should have solution for future scalability of bandwidth.
- 4.26. The ISP should provide all operation, service and maintenance (inclusive of their hardware).
- 4.27. The bidder would ensure that the local loop provisioning does not violate regulations as

laid by Government of India/TRAI in respect of such links/networks. Bidder will be responsible for making all the payments towards the local loop charges/rentals charges etc.

- 4.28. Liaisoning (if required) with other Category “A” ISP (s) for obtaining point to point connectivity between ISP node and IICA shall be the responsibility of the bidder. Bidder should have online tools to monitor the link performance.
- 4.29. Core expertise of the ISP should be Data. Internet traffic cannot be sent with same Voice backbone, in case bidder is also a BSO.
- 4.30. The bidder should have adequate bandwidth at the backend to provide the service.
- 4.31. The bidder should not have been debarred or blacklisted by any Central / State Government or any State Government Department(s) and the bidder should not have any litigation in any of the Court(s). An affidavit to that effect on Non-Judicial Stamp paper of 50/- duly notarized shall be enclosed with the technical bid.

If in the view of bidder, any exemption/ relaxation is applicable to them from any of the eligibility requirements, under any Rules/ process/ Guidelines/ Directives of Government of India, bidder may submit their claim for the applicable exemption/ relaxation, quoting the valid Rule/ process/ Guidelines/ Directives. In this case the bidder must submit necessary and sufficient documents along with the technical bid, in support of his claim. The applicability of exemptions and /or validity of documents submitted by the bidders will be evaluated by the bid evaluation committee during technical evaluation of bids.

Note: Bidders should submit the relevant documents in support of the pre-qualification criteria stipulated above. C-DAC reserves the right to award/ reject the orders to any particular bidder without assigning any reason thereof.

C-DAC reserves the right to reject any bid not fulfilling the eligibility criteria.

5. Amendment to Bidding Documents

- 5.1 At any time prior to the deadline for submission of bids, C-DAC may, for any reason, whether on its own initiative or in response to the clarification request by a prospective bidder, modify the bid document.
- 5.2 The amendments to the tender documents, if any, will be notified by release of Corrigendum Notice on www.eprocure.gov.in/eprocure/app / www.cdac.in/tender against this tender. The amendments/ modifications will be binding on the bidders.
- 5.3 C-DAC at its discretion may extend the deadline for the submission of bids if it thinks necessary to do so or if the bid document undergoes changes during the bidding period, in order to give prospective bidders time to take into consideration the amendments while preparing their bids.

6. Preparation of Bids

Bidder should avoid, as far as possible, corrections, overwriting, erasures or postscripts in the bid documents. In case however, any corrections, overwriting, erasures or postscripts have to be made in the bids, they should be supported by dated signatures of the same authorized person signing the bid documents. However, bidder shall not be entitled to amend/ add/ delete/ correct the clauses mentioned in the entire tender document.

7. Earnest Money Deposit (EMD)

- 7.1. The Earnest Money Deposit (EMD) must be submitted **prior to the DUE DATE & TIME** of submission of the online technical bid. The EMD is required to be in the form of Demand Draft in favor of C-DAC Kolkata payable at Kolkata, India, for an amount of Rs. 8,000/- (Rupees Eight Thousand Only).
- 7.2. The bid submitted without EMD shall stand rejected. No interest shall be payable on EMD.

- 7.3. The EMD will be returned to the bidder(s) whose offer is not accepted, within 30 days from the date of opening of commercial bid(s). In case of the bidder whose offer is accepted, the EMD will be returned on submission of Security Deposit (Refer Clause 3 of Section III). However, if the return of EMD is delayed for any reason, no interest/penalty shall be payable to the bidder.
- 7.4. The successful bidder, on award of contract / order, must send the contract/ order acceptance in writing, within 7 days of award of contract/ order, failing which the EMD will be forfeited and the order will be cancelled.
- 7.5. The EMD may be forfeited:
 - a) If the bidder withdraws the bid during the period of bid validity specified in the tender.
 - b) In case a successful bidder, fails to furnish the Security Deposit (Refer Clause 3 of Section III).
 - c) If the bidder fails to furnish the acceptance in writing, within 7 days of award of contract/ order.

8. Period of validity of bids

- 8.1 Bids shall be valid for minimum 120 days from the date of submission. A bid valid for a shorter period shall stand rejected.
- 8.2 C-DAC may ask for the bidder's consent to extend the period of validity. Such request and the response shall be made in writing only. The bidder is free not to accept such request without forfeiting the EMD/BG. A bidder agreeing to the request for extension will not be permitted to modify his bid.

9. Submission of Bids- Online PDF format only.

- 9.1 The Bid documents shall be neatly arranged. They should not contain any terms and conditions, printed or otherwise, which are not applicable to the Bid. **The conditional bid will be summarily rejected.** Insertions, postscripts, additions and alterations shall not be recognized, unless confirmed by bidder's signature.
- 9.2 The bid must clearly indicate the different components of the total charges recurring (annual) and non-recurring (one time) including the bandwidth, equipment supplied, installation & configuration of all hardware/software required for implementation, operation and maintenance of the services for 20 Mbps ILL.

10. Deadline for Submission of Bids – Online Only.

- 10.1 Bids must be received by C-DAC before the due date and time at the address specified in the tender document.
- 10.2 C-DAC may extend this deadline for submission of bids by amending the bid documents and the same shall be suitably notified in the media.

11. Late Bids

- 11.1 C-DAC shall not be responsible and liable for the delay in receiving the bid for whatsoever reason.
- 11.2 C-DAC will not be responsible for delay in receipt of bids for non-working of the on-line portal at last day/ hours of submission of bids.
- 11.3 Bidders are advised to submit on-line bids well in advance of the last day / time of submission of bids.

12. Bid Opening & Evaluation of Bids

The technical bids will be evaluated in two steps.

The bids will be examined based on eligibility criteria stipulated at Para 4 of Section – II to shortlist the eligible bidders.

The technical bids of only the short listed eligible bidders shall be evaluated based on technical specifications stipulated at Section – IV.

The bidders whose technical bid is found to meet both the requirements as specified above will qualify for opening of the commercial bid and will be informed about the date and time of the opening of the commercial bid.

The duly constituted Tender Evaluation Committee (TEC) shall evaluate the bids. The TEC shall be empowered to take appropriate decisions on minor deviations, if any.

13. Comparison of Bids

Only the responsive/compliant, technically qualified bids shall be considered for commercial bid opening and further processing.

The bidder's name, bid prices, discounts and such other details considered as appropriate by C-DAC, will be displayed at the time of opening of the commercial bids.

14. Award of Contract

C-DAC shall award the contract to the eligible bidder whose technical bid has been accepted and commercial bid based on the Grand Total calculated of all items + taxes etc. of the Commercial Bids. However, C-DAC reserves the right and has sole discretion to reject the lowest evaluated bid.

C-DAC reserves the right to decide the criteria and further process for awarding the contract, decision of C- DAC shall be final for awarding the contract.

15. End User Certificate (if applicable):

C-DAC can provide end user certificate in advance in order to save on time/ delivery period. However, this does not mean that the order shall be placed on the same bidder. The bidder may submit the format of end user certificate at the earliest, preferably along with the technical bid.

16. Purchaser's Right to amend / cancel

C-DAC reserves the right to amend the eligibility criteria, commercial terms & conditions, Scope of Supply, technical specifications etc., by publishing corrigendum appropriately.

C-DAC reserves the right to cancel the entire tender without assigning any reasons thereof, by publishing corrigendum appropriately.

17. Corrupt or Fraudulent Practices

It is expected that the bidders who wish to bid for this project have highest standards of ethics.

C-DAC will reject bid if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices while competing for this contract;

C-DAC may declare a vendor ineligible, either indefinitely or for a stated duration, to be awarded a contract if it at any time determines that the vendor has engaged in corrupt and fraudulent practices during the award / execution of contract.

18. Interpretation of the clauses in the Tender Document / Contract Document

In case of any ambiguity/ dispute in the interpretation of any of the clauses in this Tender Document, the interpretation of the clauses by Director General, C-DAC shall be final and binding on all parties.

(END OF SECTION II)

SECTION III: SPECIAL CONDITIONS OF CONTRACT (SCC)

1. Prices (in INR Only).

- 1.1. The price quoted shall be considered firm and no price escalation will be permitted (except Govt. Statutory Levies).
- 1.2. Bidder must indicate all applicable taxes and duties separately. The bidder should exercise utmost care to quote the correct percentage of applicable GST on each item. In case due to any error/ oversight, the GST quoted by the bidder is less than the actual GST as per tariff, the bidder will not be permitted to rectify the error/oversight.
- 1.3. The orders/ contract will be placed with the GST quoted by the bidder or tariff rate, whichever is lower. The difference amount payable, if any, between the quoted GST and actual GST shall be borne by the bidder.
- 1.4. The prices quoted must be on “all-inclusive till destination” basis.
- 1.5. The exact (tariff) rate of taxes, charges currently applicable must be mentioned in the ‘commercial bid format’.
- 1.6. The statutory taxes and duties applicable at the time of supply of material/Services shall be applicable.

2. Software Licenses: (if applicable)

The software mentioned in Schedule of Requirement is for Government R&D purpose only. The bidders may quote for appropriate licenses. The software licenses shall be required in the name of C-DAC. The licenses shall contain paper licenses and at least one set of media (CDs).

3. Security Deposit (SD):

The successful bidder will be required to furnish the Security Deposit in INR equivalent to 5% of the order value within 7 days of receipt of Order. The Security Deposit should be submitted in the form of Demand Draft drawn in favor of C-DAC Kolkata payable at Kolkata. The Security Deposit will be returned upon completion of installation & commissioning and on submission of Guarantee (PBG).

4. Performance Bank Guarantee (PBG):

The successful bidder will be required to furnish the Performance Guarantee towards the 20 Mbps ILL Service, in the form of a Bank Guarantee in INR equivalent to 10% amount of the Supply Order value, as per the format attached to this document (Annexure – A). This bank guarantee should be submitted along with the invoice after successful installation. The Bank Guarantee shall remain valid for the period of 13 months from the date of installation. The PBG must be negotiable at a branch of issuing bank in India. In case of no warranty claims towards the item under warranty, the PBG will be returned on completion of warranty period.

5. Completeness Responsibility:

Notwithstanding the scope of work, engineering, supply and services stated in bid document, any equipment or material, engineering or technical services which might not be even specifically mentioned under the scope of supply of the bidder and which are not expressly excluded there from but which – in view of the bidder - are necessary for the performance of the equipment in accordance with the specifications are treated to be included in the bid and has to be performed by bidder. The items which are over & above the scope of supply specified in the Schedule of Requirements may be marked as “Optional Items”.

6. Acceptance Criteria

C-DAC would be carrying out tests to check for the operations and stability of the complete system with co-ordination of ISP. The ISP must provide testing and integration period of at least 48 Hours. There shall not be any charges payable by C-DAC during this period. C-DAC reserves the right to reject the order if it is not conforming to the requested specifications and standards and no payment will be made once the order is rejected. Billing of the leased line can be started on successful completion of the above acceptance tests by C-DAC.

The acceptance test will be carried out as per mutually agreed acceptance test plan, which will be finalized after the Purchase/Work order is issued. The link will be accepted only after acceptance testing is completed as per the agreed plan and is duly signed/certified by the C-DAC and the service provider.

7. Time Frame

Project is to be completed within 30 days in all respects i.e. deliveries and all kind of installations, testing and commissioning.

Penalty for Delay in Commissioning:

The schedule to be given for testing and acceptance and/or delivery and installation at site is to be strictly adhered to, in view of the strict time schedule for implementation of various projects of C-DAC as time is essence of the contract. Any unjustified and unacceptable delay in delivery beyond the delivery schedule as per purchase/work order shall render the vendor liable for liquidated damages and thereafter the council holds the option for cancellation of the order of pending supply and procures the same from any other vendor and invoke the security deposit of the vendor. C-DAC may deduct such sum from any money in their hands due or to become due to vendor. The payment or deduction of such sums shall not relieve the vendor from his obligations to complete the process of commissioning or from his other obligations and liabilities under the contract.

8. Warranty:

C-DAC reserves the right to invoke the Performance Bank Guarantee submitted by bidder, in case of the following:

- a. The Services fail to achieve the performance as stipulated in this document or
- b. The bidder fails to provide the warranty and other services in scheduled time frame, as stipulated in this document or
- c. The bidder delays to provide the warranty services as stipulated in this document.

9. Termination of the ILL

C-DAC may at any time terminate the contract by giving a three months advance notice to the bidder, without any compensation, if the bidder becomes bankrupt or otherwise insolvent.

C-DAC has full authority to terminate the contract, in whole or in part at any time for its convenience. The notice of termination shall specify that termination is for the C-DAC's convenience and the date upon which such termination becomes effective. C-DAC or the bidder can terminate the service agreement by giving three months notice in advance to other party.

C-DAC has full authority to terminate the contract, in whole or in part at any time for its convenience, if the bidder fails to deliver the ordered services or perform any other obligation(s) under the purchase order within the time period specified in the contract or any extension thereof granted by C-DAC.

CDAC has full authority to terminate the contract, in whole or in part at any time for its convenience, if SLA parameters are not being met continuously for 3 Months.

10. Payments:

25% of the payment will be made against submission of GST invoice, at the end of each quarter of service provided – within 15 days.

11. Service Level Agreement

- As and when C-DAC requests for bandwidth, latency checks, the ISP should be able to perform the required tests and produce documents about latency, bandwidth details to C-DAC without any additional cost.
- Service Level Agreement (SLA) must be signed between C-DAC Silchar and the ISP, wherein the penalty clause for the whole link (end-to-end), as given below is to be accepted. The SLA should be part of the proposal and in case of any degradation of service at any point during agreement period; the penalty conditions below will be invoked.

Network Uptime-

The ISP must guarantee 99.5% or more of 20 Mbps (1:1) network availability per calendar month.

Network Service Availability-

S. No.	SLA description	SLA
1	Operation of Network	24x7x365 basis
2	Circuit uptime % on monthly basis	99.50%
3	Location	Latency(maximum) – RTT
	US West Coast	<=270ms
	US East Coast	<=300ms
	UK	<=190ms
	Singapore	<=125ms
	With-in India	<=80ms
4	Average Time to repair link failures	<= 4 hours
5	Packet loss on link	<1% (average over 1000 ping) at any given point of time
6	Average Maintenance Outage per month	3 hours (with prior notice and confirmation from C-DAC)
7	Link failover/redundancy occurs	Within 60ms
8	Fault reporting Help Desk (Toll Free)	24x7x365

The response time for attending the faults will be thirty minutes after they are reported to the ISP. The ISP shall rectify the faults within four hours, failing to which, the ISP shall arrange temporary replacements and must provide MTTR credits accordingly. The services shall be provided 24 x 7 in a year. Planned outage should not exceed nine hours in a

quarter subject to maximum 300 min at a stretch in a month, failing to which is subjected for penalty as per the below mentioned service level credit.

If the ISP does not meet its commitments on any of the criteria mentioned above of Network Service availability and Network Uptime during any month, then penalty as per mentioned below (**Penalty conditions**) will be applicable.

Penalty Conditions-

S. No.	Uptime in Percentage on monthly basis	Penalty in % of total Monthly recurring charges
1	>=99.50	0
2	> 95 to < 99.49	5
3	> 90 to < 94.99	10
4	Less than 90	50

Percentage per month	Total Minutes/ Month	Minutes UP	Minutes Down
99.5% for 31 Days	44640	44417	223
99.5% for 30 Days	43200	42984	216
99.5% for 29 Days	41760	41551	209
99.5% for 28 Days	40320	40118	202

Down time due to the following situations will not be considered for the purpose of penalty calculation for downtime:

- Link down due to power failure and CPE (Customer Premises equipment) failure at C-DAC location.
- Scheduled maintenance by the ISP, with prior intimation to C-DAC. Planned outage should not exceed 9 hours in a quarter subject to maximum 180 min at a stretch in a calendar month.
- Natural disaster like earthquake, etc.

To measure latency within India, C-DAC will randomly check from C-DAC node to any of the key Routing/monitoring node placed across India of ISP (other than the next hop from CDAC) and to measure latency across international locations, it must be checked from the ISP's International gateway to above mentioned end point's international gateway. In case of non-adherence of SLA latency limit, the link will be considered as down with effect from time of detection till the time the SLA latency limit is restored. MTTR, Packet loss and Link fail-over will

be calculated from C-DAC side.

12. Jurisdiction:

The disputes, legal matters, court matters, if any shall be subject to Silchar jurisdiction only.

13. Force Majeure:

C-DAC may consider relaxing the penalty and delivery requirements, as specified in this document, if and to the extent that, the delay in performance or other failure to perform its obligations under the contract is the result of an Force Majeure. Force Majeure is defined as an event of effect that cannot reasonably be anticipated such as acts of God (like earthquakes, floods, storms etc.), acts of states / state agencies, the direct and indirect consequences of wars (declared or undeclared), hostilities, national emergencies, civil commotion and strikes at successful Bidder's premises or any other act beyond control of the bidder.

14. Arbitration:

All disputes/claims of any kind arising out of supply, commissioning, acceptance, warranty maintenance etc. under this Contract, shall be referred by either party (C-DAC or the bidder) after issuance of 30 days' notice in writing to the other party clearly mentioning the nature of dispute to the Sole Arbitrator appointed by C-DAC. The venue for arbitration shall be specified in the purchase order/agreement. The arbitration proceedings shall be conducting in English and as per the provisions of Indian Arbitration and Conciliation Act, 1996. The decision of the Arbitrator shall be final and binding on both the parties.

15. Indemnity:

Selected bidder shall save, indemnify and hold harmless C-DAC from any third-party Govt. Claims, losses penalties, if any, arising in connection with this Contract.

16. Assignment:

Selected bidder/ Party shall not assign, delegate or otherwise deal with any of its rights or obligation under this Contract without prior written permission of C-DAC.

17. Severability:

If any provision of this Contract is determined to be invalid or unenforceable, it will be deemed to be modified to the minimum extent necessary to be valid and enforceable. If it cannot be so modified, it will be deleted and the deletion will not affect the validity or enforceability of any other provision.

(END OF SECTION III)

Section – IV: Schedule of Requirements

Technical Requirements

1. The 20 Mbps ILL bandwidth must be on a committed access rate on 1:1 basis.
2. No Network Address Translation (NAT) must be implemented on the ISP's Network on network traffic from/to C-DAC.
3. The ISP must be capable of providing DDOS mitigation capability to CDAC, Silchar as per requirement.
4. The ISP must be able to provide at least 16 static IPv4 addresses and a /64 IPv6 subnet for exclusive use by C-DAC as per requirement that can be statically or dynamically routed (using standard routing protocols).
5. The ISP must be able to provide BGP peering services. This includes, ISP must be able to form external BGP peering with C-DAC, Silchar, for publishing IPv4 and IPv6 networks and ASN owned by C-DAC, Silchar to Internet and also route updates (If required).
6. ISP must provide at least two DNS servers (on IPv4 and IPv6), located in the same country/region of Internet service, which can be used by CDAC for forwarding its DNS queries (for both forward and reverse lookups).
7. The ISP must have an IPv6 enabled backbone.
8. The ISP must not filter any application port or block any network traffic to/from C-DAC, except for the guidelines issued by Government of India.
9. Last mile connectivity to the C-DAC Silchar premises must be provided over fiber by the ISP and Hand off (to C-DAC) must be on 10/100/1000Base-T Ethernet (RJ 45).
10. Last mile network redundancy has to be built on multiple separate physical paths to protect the connectivity from cable cuts/failure & to avoid the down time (in ring architecture).
11. The bidder should furnish a detailed Network/Schematic diagram of total solution proposed.
12. The ISP must provide a suitable software/ method to securely access the service provider's network monitoring service portal for monitoring and recording the uptime, packet loss & bandwidth usage of the Internet leased line on Hourly/Daily/Weekly/Monthly and custom defined period basis. The software tool (if required) and its cost (if any) should be included in the bid.

Existing Setup

At present C-DAC Silchar has ILL connectivity from BSNL. The link has been terminated at the BSNL CPE over fiber.

Scope of Work

1. The bidder must install, commission, integrate, test and related acceptance of the ILL link of 20 Mbps bandwidth on turnkey basis at the said location. The entire system must be able to provide a sustained Internet bandwidth of not less than requested bandwidth (1:1).
2. Required bandwidth (Committed information rate i.e. 20 Mbps) must be provided from activation of link and throughout during the contract period.
3. The termination of the last mile connection is to be made at NOCC of the said location. C-DAC Silchar will provide the router for terminating the connectivity over Ethernet. The bidder must be responsible for checking the feasibility at the said location for providing the ILL connectivity. If any earthwork is involved in and around the said location for providing the

connectivity, it is responsibility of bidder to get the permission from concerned authorities and at their cost. The C-DAC deliverables includes supply of UPS power, Earthing, A/C and providing space for keeping the network devices, components and rack related to the last mile connectivity.

4. Installation and configuration of all hardware/software required for implementation of services up to the Ethernet point provided to the C-DAC Silchar must be sole responsibility of the bidder and done at their cost. The bidder must also do the cabling through PVC conduit/casing/flexi-pipe and shall document the cabling path along with equipment/rack layout and get it approved by the C-DAC before actual installations. All the cabling and associated works regarding the ILL link termination shall be done in neat and structured way.
5. The bidder must supply the network devices/components and other items which are required for establishment of ILL connectivity. The bidder must arrange to deliver their necessary hardware for commissioning the link to the respective place at their cost.
6. The bidder has to provide detail information of the active/passive components/devices that bidder going to place in C-DAC Silchar for providing the connectivity. All the associated hardware to provide the last mile connectivity, such as modems/converters multiplexer/Battery and other active /passive components will be the responsibility of the ISP. If C-DAC Silchar needs to provide rack space for all the bidder components, detailed information regarding the rack space requirement of each component in "U" size needs to be provided.
7. The ISP is responsible for management and annual maintenance of all the devices/components kept by them regarding the ILL.
8. Complete detail of service provisioning including offered bandwidth, termination details etc. are to be clearly stated. Bidder must ensure that the local loop provisioning does not violate regulations as laid by Government of India / TRAI in respect of such links / networks.
9. The selected bidder should deliver the following:
 - Solution design and details of implementation, offering the features, Security details, etc.
 - Project schedule and completion report detailing site, Circuit ID, equipment/rack layout, cabling, network connectivity, configuration etc.
 - Project completion document should be comprehensive to enable the C-DAC to refer to any details at a future date in case of fault/errors or maintenance/up gradation
 - Service centre and support details. Contact details and escalation matrix.
10. The selected bidder shall own the responsibility to demonstrate the link establishment as per the specification / performance stipulated by C-DAC and as committed by the bidder.
11. The details of necessary equipment supplied by the bidder to commission the link should be submitted to C-DAC for record purpose.

General Requirements

1. The duration of the order would be valid for a maximum of one years from the date of final acceptance letter issued by C-DAC. The bidder must provide the desired connectivity up to the end location on the required speed after acceptance by C-DAC and it has to be kept operational for one year. Based on satisfactory of services, the order can be further extended with mutual consent.

2. Bidder must be able to move the equipment from the commissioning location i.e. ground floor of IIPC Building, NIT Silchar to either 1st floor or 2nd floor of the same building, if required without any technical implications and without any additional costs.
3. The bidder will be responsible for the comprehensive maintenance after the acceptance of installation & testing by C-DAC, for which C-DAC will not make extra payment.
4. Bidder must set up adequately manned help desk to enable fault booking and any operational problem pertaining to the offered services. The help desk must operate on 24x7x365 basis. The help desk must keep a full record of fault / complaint booked and action taken in respect of each complaint.
5. Bidder must provide the prescribed fault booking, escalation chart & operational procedure in detail to C-DAC. Date and time of booking of complaint shall be taken as reference for the purpose of calculation of duration of non-availability of the service. Bidder should provide alternate arrangement in case of emergency. Status/fault report generated by the C-DAC's NMS (to the extent provided by the system) shall be taken as reference in situations where there is ambiguity about the timing and nature of fault. A fault docket number shall be provided on booking of complaint and the same shall be relayed by electronic mail/SMS etc.
6. On receipt of complaint, the ISP shall make best efforts to localize the fault and restore the same at the earliest. C-DAC shall provide all necessary support for the same at best effort basis. The leased line shall be presumed to be restored, when it is tested to satisfaction of C-DAC. The fault duration shall be accounted accordingly. It will be the responsibility of the ISP to show proper working of circuit on end to end basis through use of test instruments by sending test data while at the same time keeping the bit error rate within limits. The link will be treated as restored as soon as the ISP is able to show end to end loss free clean data transfer using test instruments.
7. The bidder herein agree that C-DAC will have the sole and discretionary right to assess the performance(s) of the bidder's offered services. And without any liability whatsoever, either direct or indirect, C-DAC may reject the services provided by the bidder, in part or in its entirety, without needing to offer any explanation to the bidder, either during the pre and or post test period should the same be unsatisfactory and not be to the acceptance of C-DAC. The bidder's covenants to be bound by the decision of C-DAC without any demure in such an eventuality.
8. Support for maintenance of link should be made available during entire contract period on 24x7x365.
9. The service availability should be monitored by bidder. In case, the problem is reported by C-DAC, the same should be rectified within three hours from the time of reporting. If it is major break down, incident report should be submitted by mentioning root cause, remedy steps taken, problem's solution, committed resolution date and time etc. to C-DAC.
10. As per the C-DAC's request, the ISP must ensure high availability / service availability / Bandwidth up-gradation of the ILL for a specific requested period.

Section V: PRICE BID FORMAT

20 Mbps Dedicated, Un-compressed, Un-shared, Symmetric Internet Leased Line (1:1)

Serial No.	Item Description	HSN/SAC Code	Total amount in figures to be entered by the Bidder inclusive of taxes including GST	Total Amount in words
1	20Mbps Internet Leased Line Connectivity			
1.01	1 st year OTC			
1.02	1 st year ARC			
1.03	Other/Misc/Additional Charges (required to complete the service/supplies)			
Total in Figures				
Quoted Rate in Words				

*OTC: One Time Cost

**ARC: Annual Recurring Cost

In case of any mistake or error in calculations or any discrepancy in price quoted in figures, the LOWEST amount will be considered for comparison. If this lowest price is not acceptable to the bidder, their bid will be rejected. In this case, C-DAC reserves the right to forfeit their EMD.

Seal & Signature of the Authorized Person.

ANNEXURE A - PROFORMA OF BANK GUARANTEE

(on non-judicial paper of appropriate value)

To,

**Centre for Development of Advanced Computing
IIPC Building, NIT Silchar Campus
Silchar – 788010**

BANKS GUARANTEE NO:

DATE:

Dear Sir(S)

This has reference to the Purchase Order No. _____ Dated _____ been placed by Centre for Development of Advanced Computing (C-DAC), Silchar on M/s _____ (Name & Address of vendor) for supply, installation, commissioning and warranty of _____ (description of items) at client's site.

The conditions of this order provide that the vendor shall,

1. Arrange to deliver the items listed in the said order to the consignee, as per details given in said order, and
2. Arrange to install and commission the items listed in said order at client's site, to the entire satisfaction of C-DAC and
3. Arrange for the comprehensive warranty service support towards the items supplied by vendor on site as per the warranty clause in said purchase order.

M/s (Name of Vendor) has accepted the said purchase order with the terms and conditions stipulated therein and have agreed to issue the performance bank guarantee on their part, towards promises and assurance of their contractual obligations vide the Supply Order No. _____ M/s. _____ (name of vendor) holds an account with us and has approached us and at their request and in consideration of the promises, we hereby furnish such guarantees as mentioned hereinafter.

CDAC shall be at liberty without reference to the Bank and without affecting the full liability of the Bank hereunder to take any other undertaking of security in respect of the suppliers obligations and / or liabilities under or in connection with the said contract or to vary the terms vis-a – vis the supplier or the said contract or to grant time and or indulgence to the supplier or to reduce or to increase or otherwise vary the prices or the total contract value or to forebear from enforcement of all or any of the obligations of the supplier under the said contract and/or the remedies of C-DAC under any security now, or hereafter held by C-DAC and no such dealing(s) with the supplier or release or forbearance whatsoever shall have the effect of releasing the bank from its full liability of C-DAC hereunder or of prejudicing right of C-DAC against the bank.

This undertaking guarantee shall be a continuing undertaking guarantee and shall remain valid and irrevocable for all claims of C-DAC and liabilities of the supplier arising up to and until _____ (date)

This undertaking guarantee shall be in addition to any other undertaking or guarantee or security whatsoever the that C-DAC may now or at any time have in relation to its claims or the supplier's obligations/liabilities under and / or in connection with the said contract and C-DAC shall have the full authority to take recourse to or enforce this undertaking guarantee in preference to the other undertaking or security (ies) at its sole discretion and no failure on the part of C-DAC in enforcing or requiring enforcement of any other undertaking or security shall have the effect of releasing the bank from its full liability hereunder.

We _____ (Name of Bank) hereby agree and irrevocably undertake and promise that if in your (C-DAC's) opinion any default is made by M/s _____ (Name of Vendor) in

performing any of the terms and /or conditions of the agreement or if in your opinion they commit any breach of the contract or there is any demand by you against M/s_____ (Name of Vendor), then on notice to us by you, we shall on demand and without demur and without reference to M/s _____ (Name of Vendor), pay you, in any manner in which you may direct, the amount of Rs. _____/- (Rupees _____ Only) or such portion thereof as may be demanded by you not exceeding the said sum and as you may from time to time require. Our liability to pay is not dependent or conditional on your proceeding against M/s_____ (Name of Vendor) and we shall be liable & obligated to pay the aforesaid amount as and when demanded by you merely on an intimation being given by you and even before any legal proceedings, if any, are taken against M/s _____ (Name of Vendor)

The Bank hereby waives all rights at any time inconsistent with the terms of this undertaking guarantee and the obligations of the bank in terms hereof shall not be anywise affected or suspended by reason of any dispute or disputes having been raised by the supplier (whether or not pending before any arbitrator, Tribunal or Court) or any denial of liability by the supplier or any order or any order or communication whatsoever by the supplier stopping or preventing or purporting to stop or prevent payment by the Bank to C-DAC hereunder.

The amount stated in any notice of demand addressed by C-DAC to the Bank as claimed by C-DAC from the supplier or as suffered or incurred by C-DAC on the account of any losses or damages or costs, charges and/or expenses shall as between the Bank and C-DAC be conclusive of the amount so claimed or liable to be paid to C-DAC or suffered or incurred by C-DAC, as the case may be and payable by the Bank to C-DAC in terms hereof.

You (C-DAC's) shall full liberty without reference to us and without affecting this guarantee, postpone for any time or from time to time the exercise of any of the powers and rights conferred on you under the contact with the said M/s_____ (Name of Vendor) and to enforce or to forbear from endorsing any power or rights or by reason of time being given to the said M/s _____ (name of Vendor) which under law relating to the sureties would but for the provisions have the effect of releasing us.

You will have full liberty without reference to us and without affecting this guarantee, postpone for any time or from time to time the exercise of any of the powers and rights conferred on you under the contract with the said M/s_____ (Name of Vendor) and to enforce or to forbear from endorsing any power or rights or by reason of time being given to the said M/s_____ (Name of Vendor) which under law relating to the sureties would but for the provisions have the effect of releasing us.

Your right to recover the said sum of Rs. _____/- (Rupees _____ only) from us in manner aforesaid will not be affected/ or suspended by reason of the fact that any dispute or disputes have been raised the said M/s_____ (Name of Vendor) and/ or that any dispute or disputes are pending before any officer, tribunal or court or Arbitrator.

The guarantee herein contained shall not be determined or affected by the liquidation or winding up, dissolution or change of constitution or insolvency of the said M/s_____ (Name of Vendor) but shall in all respects and for all purposes be binding and operative until payment of all dues to C-DAC in respect of such liability or liabilities.

Our liability under this guarantee is restricted to Rs. _____/- (Rupees _____ Only). Our guarantee shall remain in force until unless a suit action to enforce a claim under guarantee is filed against us within six months from (which is date of expiry of guarantee) all your rights under the said guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there under.

We have power to issue this guarantee in your favor under Memorandum and Articles of Association of our Bank and the undersigned has full power to do under the power of Attorney dated.

Notwithstanding anything contained herein:

- A. Our liability under this guarantee shall not exceed Rs_____ (in words)
- B. This bank guarantee shall be valid up to_____ & unless a suit for action to enforce a claim under guarantee is filed against us within six months from the date of expiry of guarantee. All your rights under the said guarantee shall be forfeited and we shall be relieved and discharged from all liabilities there after i.e. after six months from the date of expiry of this Bank guarantee
- C. We are liable to pay the guaranteed amount or any parts thereof under this bank guarantee only and only if you serve upon us a written claim or demand or before _____
- D. The Bank guarantee will expire on (Min 13 months from the date of successful installations of the items in the order) _____

Granted by the Bank

Yours faithfully,

For (Name of Bank)

SEAL OF THE BANK

Authorized Signatory

ANNEXURE B: TENDER ACCEPTANCE LETTER

(To be submitted on Company Letter Head).

Date:

To:

Centre Head

Centre For Development of Advanced Computing
IIPC Building, NIT Silchar Campus,
SILCHAR 788010

SUB: Acceptance of Terms & Conditions of Tender.

Tender Reference No: CDACS/ILL/2020/001

Name of Tender / Work: Supply, Installation & Commissioning of 20 Mbps Dedicated, Un-compressed, Un-shared, Symmetric Internet Leased Line (1:1).

Dear Sir,

1. I / We have downloaded / obtained the tender document(s) for the above mentioned 'Tender/Work' from the web site namely: www.cdac.in / www.eprocure.gov.in ; as per your NIT / advertisement, given in the above-mentioned website.
2. I / We hereby certify that I / We have read the entire terms and conditions of the tender documents from Page No.1 to 27 (including all documents like annexure(s), schedules(s), etc.), which form part of the contract agreement and I / We shall abide hereby by the terms / conditions/ clauses contained therein.
3. The corrigendum(s) issued from time to time by your department / organization too has also been taken into consideration, while submitting this acceptance letter.
4. I / We hereby unconditionally accept the tender conditions of above-mentioned tender document(S) / corrigendum(s) in its totality / entirety.
5. I / We do hereby declare that our Firm has not been blacklisted / debarred by any Govt. Department/Public sector undertaking.
6. I / We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the fully said earnest money deposit absolutely.

Yours Faithfully,

Authorized Signatory.

(Signature of the Bidder, with Official Seal)

Email Id for correspondence.

Annexure – C: Summary Information Sheet

Tender No.: <u>CDACS/ILL/2020/001</u>		
Sr. No.	Information heading	Details
1	Name of the Vendor	
2	Name of the person(s) to whom, all references shall be made, regarding this TENDER/PROJECT (Authorized Signatory)	
3	Address of the Contact Person	
4	Designation of the Contact Person	
5	Telephone number(s) of the Contact Person.	
6	Mobile number of the Contact Person	
7	Fax number of the Contact Person	
8	Email ID(s) of the Contact Person	
9	Annual Turnover (in Lakhs): Last three Years (In INR)	1 2 3
10	Years of Operation (in Years):	
11	PAN Number	
12	Sales Tax/ VAT Registration Number	
13	Service Tax number	
14	MAKE / MODELS OFFERED	1. 2. 3.

Date:

Annexure – D

Authority Letter

AUTHORIZATION

We (name of the bidder) hereby authorize Shri / Smt. (name of the authorised person) to sign and submit the bid to Centre for Development of Advanced Computing against their tender No **CDACS/ILL/2020/001**. Shri / Smt (name) is also authorized to negotiate the terms and conditions pertaining to the said tender on behalf of M/s (name of bidder). The specimen signature of Shri / Smt (name) is appended below.

Specimen Signature:

Name:

The undersigned is authorized to delegate the authority on behalf of M/s (name of bidder), as stipulated above

For (name of bidder)

Signature & company seal

Name

Designation

Email

Mobile No.